



Ferrari North America Technical Information

Date: March 2020
Bulletin #: 2663
Campaign #:
Supersedes:
Section: 10



Subject: Ferrari Predictive Maintenance – Incompletely compiled Ferrari Next documents

Due to repeated cases of incompletely compiled **Ferrari Next** forms, we have decided to bring your attention to the fields which must be compiled when handing the document to the customer.

Vehicle mileage at date of issue

Enter the mileage of the vehicle manually in the field (A), on page 1, when issuing the **Ferrari Next** document – Fig.1.

Date of issue	05/02/2020 05:27:02 pm
Vehicle mileage on date of issue	KM
Authorised workshop	XXXXXX - XXXXXXXXXXXXX
Model	Ferrari Portofino
Chassis number	ZFF89FPC000XXXXXX
Engine number	XXXXXXX
Factory warranty start date	13/03/2019 - 13/03/2023
7 year maintenance start date	13/03/2019 - 13/03/2026
Power warranty start	-
Ferrari Premium printed	

Fig. 1

Signature of legal representative of the Authorized Ferrari Dealer and customer

The **Ferrari Next** document must be signed by a legal representative of the Authorized Ferrari Dealer and by the customer, in the specific fields (B) on page 3 – Fig.2.

Ferrari Next Disclaimer

The tables above list some of the activities scheduled by the Manufacturer. Appointments will be made in accordance with the details agreed between the customer and the workshop, before the due dates shown in the relevant table.

The workshop may however schedule interventions in addition to those set out in this document, and invite the customer to attend so that the corresponding maintenance activities can be performed.

Please note that the future activities scheduled/ proposed within the Ferrari Next document are valid at the time the document is printed. Any changes in driving style could lead to the due dates indicated being affected; these dates are not intended to replace the warnings provided by the instrument panel (warning lights).

Any particularly heavy use of the vehicle (such as - for illustrative purposes only - frequent use in heavy traffic and/or on dusty or sandy roads, etc.) could render it necessary to carry out further maintenance operations, which may not be included in the Ferrari Predictive Programme, and/or may mean that more frequent vehicle inspections at the workshop are required.

The activities/checks detailed in the following document do not replace those described in the Ferrari after-sales manual, with which all workshops must comply.

The activities listed in the "Scheduled maintenance" and "Overdue maintenance activities" tables refer exclusively to routine maintenance and after-sales programmes.

Signature of Workshop Legal Representative (or delegate thereof)

Customer's signature

Fig. 2

Thank you for your co-operation.