### **Technical Bulletin**



# SERVICE BULLETIN

 Classification:
 Reference:
 Date:

 EC20-005
 NTB20-020
 March 26, 2020

### 2010-2012 ALTIMA; MIL ON WITH DTC P2423

**APPLIED VEHICLES:** 2010-2012 Altima coupe (CL32)

2010-2012 Altima sedan (L32)

**APPLIED ENGINE:** QR25DE w/California emissions (non-hybrid)

#### NOTE:

The warranty period for the front exhaust tube with catalyst (20010-ZX10A) has been extended on the Applied Vehicles if the following criteria are met:

- The MIL is ON and DTC P2423 is stored in the ECM.
- The VIN is shown in SERVICE-COMM under "L32 NMOG EXT\_DTC P2423 NTB20-020."
- The vehicle is within the L32 NMOG Warranty Extension period (refer to **Table 1**).

Table 1 – L32 NMOG Warranty Extension period

Model	Warranty period
2010-2011 Altima Sedan/Coupe	16 years or 170,000 miles (whichever occurs first)
2012 Altima Sedan/Coupe	10 years or 120,000 miles (whichever occurs first)

#### IF YOU CONFIRM

The MIL is ON and DTC P2423 (HC ADSORPTION CATALYST FUNCTION) is stored in the ECM,

#### **AND**

The vehicle is within the L32 NMOG Warranty Extension period,

#### AND

L32 NMOG EXT\_DTC P2423 NTB20-020 appears in SERVICE-COMM for the vehicle.

#### **ACTION**

Replace the front exhaust tube with catalyst.

**IMPORTANT:** The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

**IMPORTANT:** If the vehicle has stored DTC P2423, ensure campaign bulletin NTB20-022 has been applied. If the campaign has been applied and the vehicle has stored DTC P2423 but does not qualify for the L32 NMOG Warranty Extension, refer to the ESM for further diagnostic information.

#### SERVICE PROCEDURE

- 1. Replace the front exhaust tube with catalyst.
  - Refer to the ESM for front exhaust tube replacement: ENGINE > EXHAUST SYSTEM (QR25DE) > REMOVAL AND INSTALLATION.

#### PARTS INFORMATION

#### NOTE:

The table below is a list of parts that are covered by the L32 NMOG Warranty Extension.

DESCRIPTION	PART NUMBER	QUANTITY	
Tube-Exh Fr W/Cat (Front Exhaust Tube With Cat)	20010-ZX10A	1	
Gasket-Exhaust	20691-19U0A	1	
Gasket-Catalyst	20692-65J00	1	
Nut	01223-N0021	3	
Nut	01225-N0011	2	

#### **CLAIMS INFORMATION**

#### NOTE:

- The claims information below is only for the application of the L32 NMOG Warranty Extension (i.e. vehicles that meet all of the criteria described on the first page).
- All parts replaced under the L32 NMOG Warranty Extension may be requested back for inspection. If no defects are found with the returned part(s), the dealer may be charged back for the entire warranty claim. Verify that the vehicle being serviced has the L32 NMOG Warranty Extension displayed in SERVICE-COMM prior to servicing the vehicle.

## Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace front exhaust tube	(1)	FX66AA	ZE	32	0.5

<sup>(1)</sup> Reference the electronic parts catalog and use the Tube-Exh Fr W/Cat 20010-\*\*\*\* as the Primary Failed Part (PFP).

#### **AMENDMENT HISTORY**

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 26, 2020	NTB20-020	Original bulletin published