



## SERVICE BULLETIN

Classification: EL20-003	Reference: NTB20-019	Date: March 23, 2020
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### 2019-2020 ARMADA; WINDSHIELD WIPERS ACTIVATE DURING REMOTE ENGINE START USING PHONE APP

**APPLIED VEHICLES:** 2019-2020 Armada (Y62)  
**APPLIED DATE:** Built on or before December 10, 2019  
**APPLIED SYSTEM:** Only vehicles equipped with rain-sensing wipers

#### IF YOU CONFIRM

When using the NissanConnect Services App to start the vehicle (Remote Engine Start), the windshield wipers are activated regardless of rain.

#### ACTION

1. Replace the Body Control Module (BCM) with one listed in the **PARTS INFORMATION** on page 3.
2. Configure the BCM.
3. Perform the initialization procedure for NATS to relearn all of the customer's Intelligent Keys.
4. Erase stored DTCs.

**IMPORTANT:** The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

**IMPORTANT:** Before starting the Service Procedure, confirm that all of the customer's Intelligent Keys are present.

1. Before removing the BCM, perform “**Before Replace ECU**” of “**Read / Write Configuration**” to save the current configuration.
  - Refer to the Electronic Service Manual (ESM): **DIAGNOSIS > ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > BASIC INSPECTION > BODY CONTROL SYSTEM > ADDITIONAL SERVICE WHEN REPLACING BCM.**
2. Replace the BCM with one listed in the **PARTS INFORMATION** on page 3.
  - For BCM replacement refer to the ESM: **ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > REMOVAL AND INSTALLATION > BCM.**
3. After replacing the BCM, perform “**After Replace ECU**” of “**Read / Write configuration**” to write the configuration to the new BCM.
4. Perform the BCM system initialization for NATS to re-learn all of the customer's Intelligent Keys.
5. Erase any stored DTCs.

## PARTS INFORMATION

DESCRIPTION	MODEL	PART NUMBER	QUANTITY
CONT ASSY-BCM (Body Control Module)	2019 Armada	284B1-6JC1A	1
	2020 Armada	284B1-6JC1B	

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace the Body Control Module (BCM)	(1)	RD94AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the BCM 284B1-\*\*\*\*\* as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 23, 2020	NTB20-019	Original bulletin published