

| GROUP | NUMBER | |
|-------------|----------------|--|
| CAMPAIGN | 20-01-014H | |
| DATE | MODEL(S) | |
| MARCH, 2020 | PALISADE (LX2) | |

SUBJECT:

BLIND-SPOT COLLISION WARNING (BCW) RADAR UPDATE (SERVICE CAMPAIGN T4K)

This TSB supersedes TSB# 19-01-046H to add a note advising technicians to not perform the BCW radar calibration procedure after performing this software update.

* IMPORTANT

*** Dealer Stock and Retail Vehicles ***

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

Description: Some Palisade (LX2) vehicles may intermittently experience the BCW Malfunction Indicator Light ON with a message "Check Blind-Spot Collision Warning System" displayed on the instrument cluster. This bulletin provides the service procedure to update the BCW system software to correct the intermittent BCW Malfunction Indicator Light.

NOTE: When the BCW Malfunction Indicator Message turns ON, the diagnostic code C270354 (Control Module Slave Calibration) will be triggered.



Applicable Vehicle: Certain 2020MY Palisade (LX2) Equipped with BCW

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Warranty Information:

| MODEL | OP. CODE | OPERATION | OP. TIME | CAUSAL PART | NATURE | CAUSE |
|----------------|----------|-------------|----------|-------------|--------|-------|
| Palisade (LX2) | 90C094R1 | BCW UPGRADE | 0.5 M/H | 99140-S8000 | I3A | ZZ3 |

NOTE 1: Submit Claim on Claim Entry Screen

NOTE 2: If a part is found in need of replacement while performing this Campaign TK4 and the affected part is still under warranty, submit a separate warranty claim using the same Repair Order. If the affected part is out of warranty, submit a Prior Approval Request for goodwill consideration prior to performing the work.

BCW SOFTWARE UPDATE PROCEDURE

Check if the vehicle's software version is affected:

• Check the current version of the BCW ROM ID and compare it to the ROM ID information table listed below before attempting to update the BCW system.

***** NOTICE

You must initially perform the GDS BCW Update in Auto Mode.

- Refer to the TSB **15-GI-001** for the tablet-based Mobile GDS ECU update procedures.
- If the BCW Update starts but then fails in Auto Mode, perform the update in Manual Mode to recover.

***** NOTICE

• In the ECU Upgrade screen, select BCW as the system to update.

GDS INFORMATION:

| EVENT INFORMATION | | | | | |
|-------------------------|--|--|--|--|--|
| MODEL EVENT DESCRIPTION | | | | | |
| Palisade (LX2) | "574.LX2 - BCW AUTO CALIBRATION LOGIC IMPROVEMENT" | | | | |

ROM ID INFORMATION TABLE:

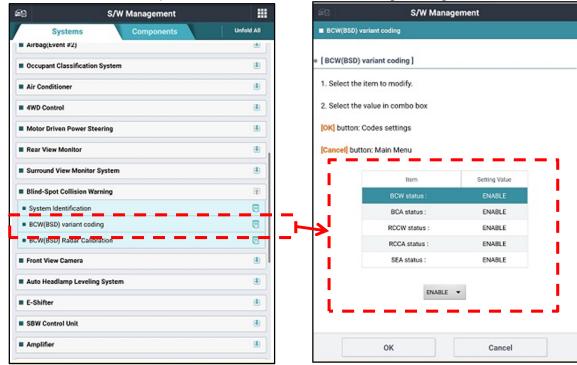
| MODEL | BCW P/N | ROM ID | | |
|----------------|-------------------------|---------------------|---------------------|--|
| WODEL | | OLD | NEW | |
| Palisade (LX2) | 99140-S8010 (LHD radar) | LX19_1.01_LX19_1.01 | LX19_1.02_LX19_1.02 | |
| | 99150-S8010 (RHD radar) | | | |

MANUAL MODE PASSWORD INFORMATION TABLE:

| MENU | PASSWORD |
|--|----------|
| LX2 BCW 99140/50-S8000, 99140/50-S8010, 99140/50-S8020 | 8010 |

Service Procedure:

1. Write down or take a picture of the BCW variant coding setting.



2. Select BCW as the system to update.



- 3. Check the current version of the BCW ROM ID and compare it to the ROM ID Information Table listed above before attempting to update the BCW system.
- 4. Perform GDS software update. Refer to TSB **15-GI-001** for the tablet-based Mobile GDS ECU update procedures.
- 5. After the software has updated, check for Diagnostic Trouble Codes in the **ALL** menus and erase any DTC.
- 6. Set the BCW variant coding from the information gathered in step #1 from above.
- 7. Confirm normal vehicle operation.

***** NOTICE

Do not perform the BCW radar calibration procedure; it is not required after performing this software update.