

Subject: Engineering Information – Front Turn Signal Bulb Inoperative

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2020	2020	-	-	-	-

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with LAMP FRT FOG-FRT FOG (RPO T3U)
Condition	Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. Some customers may comment on a turn signal bulb being inoperative.
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern, perform the following inspections prior to replacing the turn signal bulb and socket, and contact the engineer listed below with your findings.

1. Inspect the bulb for white powder inside.
2. Inspect for a crack at the pinched area of the bulb near the leads.

Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
2086068*	Engineering Information – Front Turn Signal Bulb Inoperative	0.3 hr

* This is a unique labor operation for bulletin use only.

Version	1
Modified	Released February 11, 2020