



Service Bulletin

Bulletin No.: 20-NA-028

Date: February, 2020

INFORMATION

Subject: Charge Air Cooler Icing During Extreme Cold Weather Conditions

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX	2020	2020	—	—	1.3L (L3T) or 1.2L (LIH)	—

Involved Region or Country	North America
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The purpose of this bulletin is to notify dealership personnel, as well as providing the customer with the usage instructions from the owner manual, that in extreme cold weather (-18°C or less / 0°F or less), a grille winter cover needs be added during PDI to avoid the customer returning with concerns related to charge air cooler icing.

Service Procedure

Refer to Service Bulletin 16-NA-405 under Grill Winter Cover Installation in SI.

Version	1
Modified	Released February 7, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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