



# Service Bulletin

Bulletin No.: 20-NA-019

Date: February, 2020

## TECHNICAL

**Subject:** Shifter Stuck In Park

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019				MYC, MYB, MQB, MYD, MGM, MGU
	Silverado 1500 (New Model - 12th VIN = 7)						
	Silverado 1500	2020	2020				
	Silverado 2500HD/ 3500HD						
GMC	Sierra 1500 (New Model)	2019	2019				
	Sierra 1500	2020	2020				
	Sierra 2500HD/ 3500HD						

<b>Involved Region or Country</b>	North America, Middle East, Israel, Chile, Paraguay, Uruguay and Thailand.
<b>Condition</b>	Some customers may comment that the shifter will not come out of park.
<b>Cause</b>	This condition may be caused by a failed internal component of the shifter lock.
<b>Correction</b>	If this condition has been validated, replace the transmission control assembly.

### Parts Information

### Service Procedure

Refer to *Transmission Control Replacement* in SI.

Causal Part	Description	Part Number	Qty
X	CONTROL ASM-A/TRNS	84800776 (MQE, MYC, MYD)	1
		84800777 (MQB, MGM, MGU)	

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7441410	Transmission Control Replacement	Use the Published Labor Operations Time

Version	1
Modified	Released February 25, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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