



# Service Bulletin

Bulletin No.: 19-NA-083

Date: February, 2020

## TECHNICAL

**Subject:** Creaking Type Noise Around Front Strut Mounts When Steering Wheel is Turned Right or Left in Colder Weather

| Brand:    | Model: | Model Year: |      | Breakpoint: |    | Engine: | Transmission: |
|-----------|--------|-------------|------|-------------|----|---------|---------------|
|           |        | from        | to   | from        | to |         |               |
| Chevrolet | Impala | 2014        | 2019 | -           | -  | -       | -             |

|                            |                                                                                                                                                                                                           |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Involved Region or Country | North America                                                                                                                                                                                             |
| Condition                  | Some customers may comment on a creaking type noise heard from the front strut mounts when the steering wheel is turned right or left in temperatures of 0°C (32°F) or colder.                            |
| Cause                      |  <p>5315933</p> <p>This condition may be caused by a gap between the bearing lower housing and the top mount body.</p> |
| Correction                 | Replace both front strut mounts. Refer to <i>Strut</i> , <i>Strut Component</i> , or <i>Spring Replacement</i> in SI.                                                                                     |

## Parts Information

| Causal Part | Description              | Part Number | Qty |
|-------------|--------------------------|-------------|-----|
| X           | MOUNT, FRT<br>SUSP STRUT | 84583352    | 2   |

## Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description                                                      | Labor Time                                     |
|-----------------|------------------------------------------------------------------|------------------------------------------------|
| 8033791         | Strut, Strut Component, or<br>Spring Replacement - Both<br>Sides | Use<br>Published<br>Labor<br>Operation<br>Time |

|          |                                                                                                                                |
|----------|--------------------------------------------------------------------------------------------------------------------------------|
| Version  | 2                                                                                                                              |
| Modified | Released April 17, 2019<br>February 4, 2020 – Updated the Involved Region or Country section and information in the Condition. |

