



**NUMBER:** 23-008-20

**GROUP:** 23 - Body

**DATE:** February 12, 2020

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**This Service Bulletin is also being released as Rapid Response Transmittal (RRT) 20-009, dated February 12, 2020. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.**

***SUBJECT:***

Incorrect Front License Plate Bracket

***OVERVIEW:***

This bulletin involves replacing the front license plate bracket.

***MODELS:***

2019 - 2020 (LA) Dodge Challenger

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America and EMEA.

**NOTE:** This bulletin applies to vehicles built on or after August 24, 2018 (MDH 0824XX) and on or before November 20, 2019 (MDH 1120XX) equipped with Front License Plate Bracket (Sales Code MDA) and SRT Hellcat Exterior Badges (Sales Code MVF).

***SYMPTOM/CONDITION:***

Customers may experience the following:

- A large gap can be seen on the sides of the license plate bracket.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the Diagnosis Procedure.

1. Measure the distance of the gap on the sides of the front license plate bracket and front bumper cover.

2. Is the gap larger than 2 mm (1/8 inch)(Fig. 1) ?

- YES>>> Proceed to [Step 1](#) of the Repair Procedure.
- NO>>> This bulletin has been completed, use inspect LOP (13-05-01-98) to close the active RRT.



**Fig. 1**

**Gap Between License Plate Bracket and Bumper Cover (Example of Bad Fitment Shown)**

1 - Area To Measure Between Front Bumper Cover and License Plate Bracket.

***PARTS REQUIRED:***

Qty.	Part No.	Description
1	68227488AA	Front License Plate Package

**REPAIR PROCEDURE:**

**NOTE:** Discuss with the customer before installing the correct bracket. If the customer does not want the bracket installed, simply provide them with the bracket so that they can install it on their own. If they choose to install the bracket themselves use inspect LOP (13-05-01-98) to close the active RRT.

1. Replace the front license plate bracket.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
13-05-01-98	Bracket, Front License Plate - Inspect (0 - Introductory)	6 - Electrical and Body Systems	0.2 Hrs.
13-05-01-99	Bracket, Front License Plate - Inspect and Replace (0 - Introductory)	6 - Electrical and Body Systems	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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