

STAR ONLINE PUBLICATION

Case Number: S1808000206

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Symptom/Vehicle Issue: Left Steering Wheel Switches, Radio Controls, Heated Steering Operate Intermittently, DTC U1446 Implausible Steering Wheel Temperature Received

Customer complaint/ technician observation: Owner complains that the left side steering wheel switches and the heated steering wheel operate intermittently. Technician observed DTC U1446 Implausible Steering Wheel Temperature Received. Other complaints based on vehicle options may include tailgate will not unlock, wireless charging pad does not operate, rear heated seat switches inoperative, power inverter inoperative with DTC U116A-00 Lost Com With Power Inverter.

Discussion: Inspect the D403 circuit at SD403 splice location; lower driver door sill area. Moving the harness at the splice location may help to duplicate intermittent issues. Inspect the harness splice at this location. Clean and repair the splice connection SD403 as needed. No parts required, Fig 1, Fig 2.

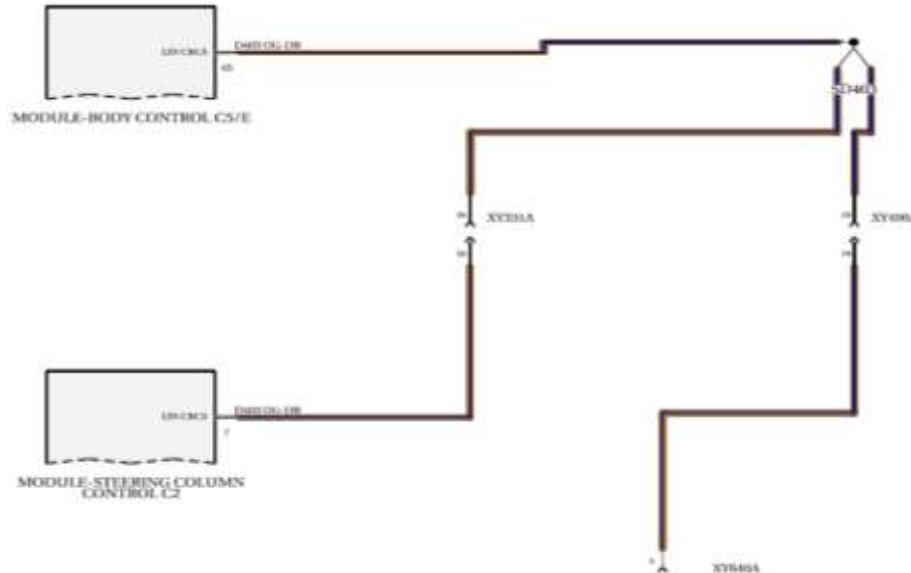


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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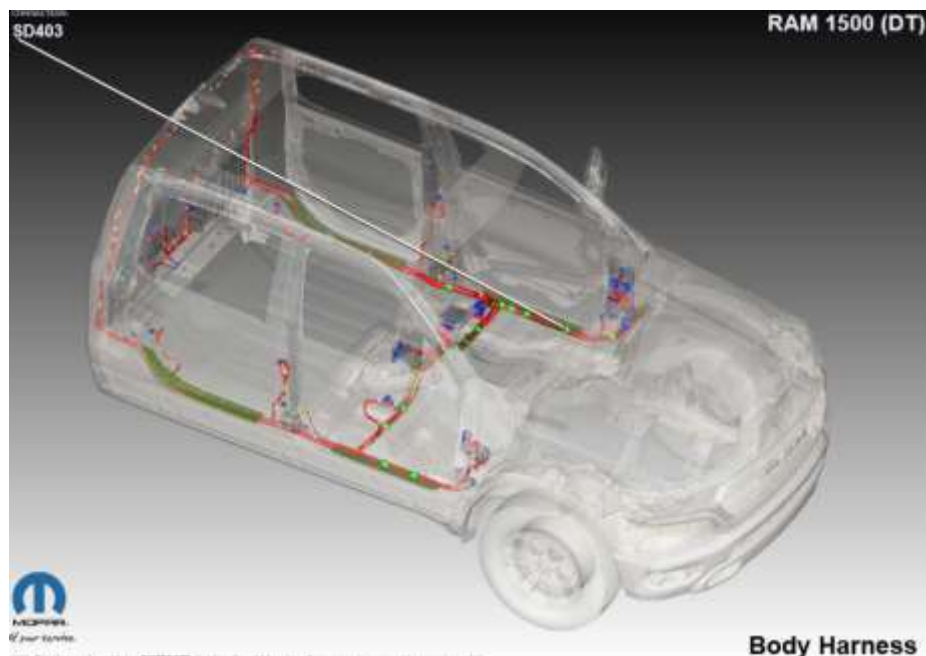


Fig 2, SD403 Splice location.

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