

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Power Lift Gate Opens 1 To 2 Feet Then Closes

Discussion: An intermittent power lift gate operation complaint could be due to water intrusion in the gate harness. Inspect the pass-through grommet at the top of the lift gate for being fully seated. If found not seated- inspect inside the grommet and gate for signs of water. Water could track down the harness and enter the power lift gate prop assembly. If there is water in the power lift gate prop replace it and the harness.



Water inside the body to lift gate harness grommet

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found