

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Pad Contact On Rotor After Brake Service

Discussion: Customers may notice a difference in the wear area on the rotor surface after a brake pad change. The SRT brake packages for BR4 and BR7 have been updated to a new “J” shaped pad to reduce noise complaints. This pad change will have a different contact area on the rotor. This is normal. See images below.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found