



Service Bulletin

34-086

Section

34 - Lighting and Wiring

Description

Door open/closed cycles can cause harness wear out in the pass through area from the cab to the door. This can cause door components to not function properly. Improvements to the door harness have been made to increase harness durability. When replacing the door harness use the following procedure and harness part numbers.

Release Date

3/26/2020

Introduction

Peterbilt has determined in model 567 and 579 vehicles built after 2011, the door harnesses may fail due to repeated door open and close cycles. This issue is most commonly seen on the driver's side door.

Situation

This problem may present itself in many ways, some failure effects are listed below:

- Outside air temperature sensor fault codes (may be intermittent)
 - Windows not going Up/Down (may be intermittent)
 - Door locks not functioning (may be intermittent)
 - Turn signal lamp and courtesy lamp not functioning (may be intermittent)
 - If the function of the one of the above items is intermittent and the problem seems to show up/go away as the door is opened/closed that is a direct indicator of this failure.
-

Resolution

Fix-as-Fail

If a customer comes into the dealership with 567 and 579 models within the period stated above and experiencing an issue as outlined above, follow the procedure attached below to remove the door harness and install a new harnesses - only replace a harness if there is a failure.

Warranty

Through Standard Warranty, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.7 hours per side labor to install harness on cab door. File a long form referencing 034086.
- File an additional claim for extraordinary circumstances, referencing 034086.

For Field...	Enter...
Failure Location	002-020-032
Failure Type	400
Claim Type	N
Campaign Number	34-086
Labor	002-334 0.7 hours of labor to install new door harnesses

Parts

Parts are available from PACCAR Parts

Quantity	Part Number	Description
1	S92-6485-001	HARNES - PB DOOR (DRIVER SIDE)
1	S92-6485-002	HARNES - PB DOOR (PASSENGER SIDE)

Procedure

Refer to the attached Repair Procedure.

Attachments

[Replacement procedure for the door harness](#)

Authored by: NG

Access to PACCAR's Enterprise Portal is provided as a benefit of doing business with PACCAR. All applications and content accessed through this system are confidential and proprietary and the property of PACCAR Inc and its suppliers, and must be kept strictly confidential pursuant to the contract licensing such access. Disclosure, publication, release or distribution of any material found on PACCAR systems to any person other than employees with a need to know such information is strictly prohibited. All activity on this system is monitored. If PACCAR suspects or discovers any unauthorized activity, access may be immediately terminated without prior notification. Violators may be subject to legal action.

© Copyright 2020 PACCAR Inc. All rights reserved. We welcome your [feedback](#) on this page. For technical questions or concerns about this page, please contact the [DealerNet Webmaster](#).