

## Subarunet Announcement

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: March 27, 2020**

### **UPDATE Subaru Service Campaign/Voluntary Emissions Recall:**

#### **WUJ-95 Front Exhaust Pipe Bellows Crack**

Subaru of America, Inc. (Subaru) is initiating a service campaign/voluntary emissions recall for certain 2015-2016 model year Legacy and Outback vehicles. This campaign will involve replacement of the front exhaust pipe containing the catalytic converter.

#### ***Affected Vehicles***

This recall will affect 145,733 Cal-spec (PZEV) vehicles and 98,017 Fed-spec (non-PZEV) vehicles, for a total of 243,750 vehicles.

<b>Model Year</b>	<b>Carline</b>	<b>Affected Production Dates</b>
2015-2016	Legacy	12/16/2013 – 9/30/2015
2016-2016	Outback	12/9/2013 – 9/30/2015

Coverage for this campaign must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. The affected VINs will be made available in phases, as the owner notification letters are scheduled for release.

The VINs included in the June PZEV4 phased mailing are now loaded, so that repairs can be made on affected vehicles if they are presented at a dealership for other services. The owner notification letters will be released at a later date, as planned, once additional parts inventory is available at the Florence RDC.

Please refer to the 'Owner Notification' section of this message, and in the Service Program Bulletin on STIS for more information on the phased release.

#### ***Background***

Certain 2015 and 2016 Subaru Outback and Legacy vehicles may experience an exhaust noise and / or smell coming from cracks at the bellows of the front exhaust pipe which includes the catalytic converter. A leak occurring at the front exhaust pipe may result in deterioration of emission performance.

As a result, affected vehicle may fail to meet emission levels certified by the EPA and/or California ARB.

#### ***Description of the Remedy***

Subaru retailers will replace the front exhaust pipe on all potentially affected vehicles.

### ***Retailer Responsibility***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle. Each Subaru retailer will receive an affected VIN list from their Zone Office prior to owner notification.

### ***Owner Notification***

Affected vehicle owners will be notified in phases based on their physical location, the emissions specification of their vehicle (Cal-spec or Fed-spec), and phased parts production schedules. Listed in the table below is the current phased mailing plan:

<b>Mail Date</b>	<b>Emissions specification (spec)</b>	<b>Mailing Phase</b>	<b>Assigned Retailers' Facing RDC(s)</b>	<b>Applicable WUJ-95 Kit Part Number</b>	<b>Approximate Quantity</b>
February 19, 2020	California-spec (PZEV)	PZEV 1	Coppell RDC Ontario RDC Portland Lombard RDC	SOA635156	50,000
February 19, 2020	Federal-spec	FED 1	Aurora RDC	SOA635157	16,000
March 27, 2020 (revised)	Federal-spec	FED 2	SNE SDC Coppell RDC Ontario RDC Portland Lombard RDC	SOA635157	18,000
April 1, 2020	California-spec (PZEV)	PZEV 2	SNE	SOA635156	27,000
May 2020	California-spec (PZEV)	PZEV 3	SDC	SOA635156	19,000
June 2020 (VIN load pulled ahead to 3/27/2020 – mailing TBD)	California-spec (PZEV)	PZEV 4	Florence RDC	SOA635156	30,000
July 2020	California-spec (PZEV)	PZEV 5	Aurora RDC Douglasville RDC Lebanon RDC	SOA635156	19,000
August 2020	Federal-spec	FED 3	Douglasville RDC Florence RDC	SOA635157	25,000
September 2020	Federal-spec	FED 4	Lebanon RDC	SOA635157	40,000

This schedule is subject to change based on parts availability.

### ***Service, Parts, and Claim Instructions***

Detailed service, parts, and claim information are available in the WUJ-95 Service Program Bulletin on STIS.