

Symptom in Vehicle Interior - Air Bubbles in Laminate of Front Display and Control Unit (PCM display): Subsequent Work on Dashboard (SY 150/19)

Model line: **Cayenne (9YA)**

Model Year: **2019**

Subject: **Front display and control unit (PCM display)**

Symptom: Air bubbles occur in laminate of front display and control unit (PCM display):



Air bubbles in the PCM display (example)

Cause: Due to insufficient gap dimensions, the dashboard can press sideways onto the front display and control unit (PCM display).

Remedial Action: In the event of a customer complaint, the top corners of the dashboard must be reworked. The front display and control unit (PCM display) must be replaced.

Required spare parts

Spare Parts:	Part No.	Designation	Qty.
	9Y0919597G OV3	⇒ Display	1 ea.

Preparatory work

Work Procedure: 1 Remove front display and control unit; see ⇒ *Workshop Manual '911019 Removing and installing display + control unit'*.

Rework switch panel



Information

When working on the dashboard, make sure not to damage the surface in any of the visible areas.

Work Procedure: 1 Shave a millimetre off the top left corner of the dashboard ⇒ *Reworking the top left corner of the dashboard -1-* using a suitable tool (e.g. a round file).



Reworking the top left corner of the dashboard

2 Shave a millimetre off the top right corner of the dashboard ⇒ *Reworking the top right corner of the dashboard -1-* using a suitable tool (e.g. a round file).



Reworking the top right corner of the dashboard

- 3 Remove any dust produced using a microfibre cloth.

Concluding work

- Work Procedure: 1 Install front display and control unit; see ⇒ *Workshop Manual '911019 Removing and installing display + control unit'*.
- 2 Code front display and control unit; see ⇒ *Workshop Manual '911055 Replacing front display and control unit'*.

Invoicing

Invoicing: For documentation and warranty invoicing, enter the labor operations, PQIS coding and part numbers specified below in the warranty claim:

APOS	Labor operation	I No.
70184100	Repairing the dashboard	

PQIS coding:

Location (FES5)	91103	PCM display
Damage type (SA4)	3045	swollen

Parts Info:	Part No.	Designation	Qty.
	9Y0919597G OV3	⇒ Display	1 ea.
References:	⇒ <i>Workshop Manual '911019 Removing and installing front display and operator control unit'</i>		
	⇒ <i>Workshop Manual '911055 Replacing front display and operator control unit'</i>		

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