

**Symptom in Vehicle Interior - Ignition Starter Switch Jammed in Dashboard Trim Panel:  
Installing Washers (SY 155/19)**

Model line: **Cayenne (9YA/9YB)**

Model Year: **As of 2019 up to 2020**

Subject: **Ignition starter switch**

Symptom: The ignition starter switch is jammed in the dashboard trim panel on driver's side.

Cause: Dimensional deviations of screw points for ignition starter switch.

Remedial Action: Install washers between ignition starter switch and dashboard trim panel on driver's side.

**Required spare parts**

Spare Parts:	Part No.	Designation	Qty.
	90003100607	⇒ Washer	2 ea.

**Preparatory work**

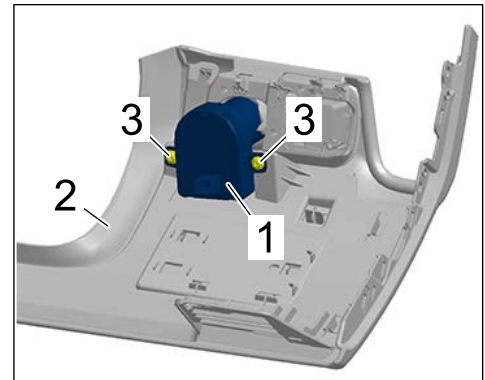
Work Procedure: 1 Remove dashboard trim panel on driver's side, see ⇒ *Workshop Manual '70191901 Removing and installing trim panel for dashboard (driver's side)'*.

**Installing washers**

Work Procedure: 1 Remove ignition starter switch ⇒ *Ignition starter switch -1-* from dashboard trim panel on driver's side ⇒ *Ignition starter switch -2-*.

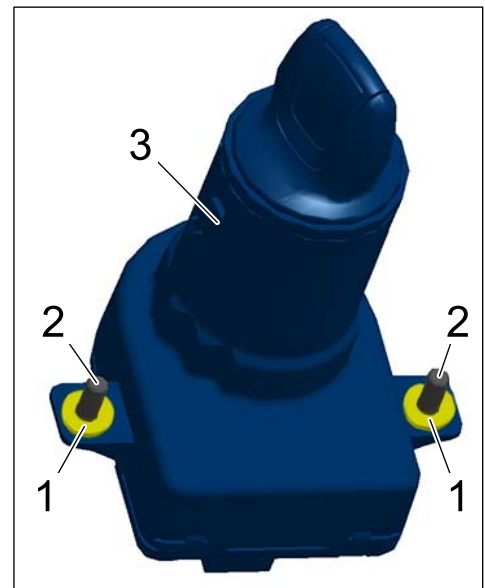
1.1 Unscrew and remove screws ⇒ *Ignition starter switch -3-*.

1.2 Guide ignition starter switch ⇒ *Ignition starter switch -1-* out of dashboard trim panel on driver's side ⇒ *Ignition starter switch -2-*.



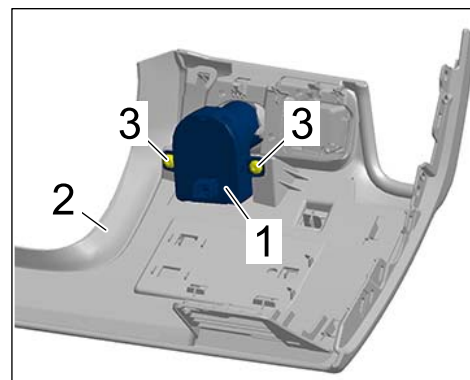
*Ignition starter switch*

- 2 Position washers ⇒ *Washers -1-*.
  - 2.1 Install screws ⇒ *Washers -2-* on ignition starter switch ⇒ *Washers -3-*.
  - 2.2 Position washers ⇒ *Washers -1-*.



*Washers*

- 3 Install ignition starter switch ⇒ *Ignition starter switch -1-* in dashboard trim panel on driver's side ⇒ *Ignition starter switch -2-*.
  - 3.1 Position ignition starter switch ⇒ *Ignition starter switch -1-* on dashboard trim panel on driver's side ⇒ *Ignition starter switch -2-*.
  - 3.2 Tighten screws ⇒ *Ignition starter switch -3-* to **Tightening torque 3 Nm (2 ftlb.)** .



Ignition starter switch

**Concluding work**

Work Procedure: 1 Install dashboard trim panel on driver's side, see ⇒ *Workshop Manual '70191901 Removing and installing trim panel for dashboard (driver's side)'*.

**Invoicing**

Invoicing: For documentation and warranty invoicing, enter the labor operations, PQIS coding and part numbers specified below in the warranty claim:

APOS	Labor operation	I No.
28044900	Reworking ignition starter switch	

PQIS coding:

Location (FES5)	28040	Ignition starter switch
Damage type (SA4)	1029	jammed, stuck

Part Info:	Part Info	Designation	Qty.
	90003100607	⇒ Washer	2 ea.

References: ⇒ *Workshop Manual '70191901 Removing and installing trim panel for dashboard (driver's side)'*

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