



Volkswagen

# Warranty Information

**Policies and Procedures Bulletin**

**Number: VWP-20-03**

**Subject: Intake Manifold Limited Warranty Extension**

**Date: Mar. 23, 2020**

**Questions** - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or [warranty.helpline@vw.com](mailto:warranty.helpline@vw.com).

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

## Intake Manifold Limited Warranty Extension

Volkswagen has extended the Warranty coverage for the intake manifold to 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date, for certain 2015 Model Year Volkswagen Tiguan, CC and EOS with engine codes CBFA and CCTA.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

This warranty extension is fully transferable to subsequent owners.

### What is Covered

If the Malfunction Indicator Lamp (MIL) in the instrument panel comes on while the vehicle is within the time and mileage limits of this warranty extension, an authorized Volkswagen dealer will perform a diagnostic check on the customer's behalf.

- ▶ If diagnosis confirms that the Intake Manifold is faulty, diagnosis and replacement of the Intake Manifold will be covered at no cost to the customer.
- ▶ If diagnosis reveals that the vehicle has an unrelated issue(s), diagnosis and any necessary repairs to correct the issue(s) will not be covered under this warranty extension.

### Additional information

Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect and repairs that are necessary for proper diagnosis of these conditions or required to bring the vehicle up to factory specifications are not covered by this warranty extension.

Please be aware that other conditions (unrelated to the issue described in this extension) may cause the Malfunction Indicator Lamp (MIL) to come on. Customers should be prepared to cover the diagnosis and repair costs associated with these other, unrelated conditions.

The MIL is part of the on-board diagnostic system. Please refer to the owner's manual for additional information about the MIL. In some locales, an illuminated Malfunction Indicator Lamp could cause the vehicle to fail an IM emissions inspection, and the vehicle registration application could be denied.



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Certain states have voluntarily adopted California-mandated emissions warranties **only** for vehicles equipped to meet California's Partial Zero Emissions Vehicle (PZEV) emissions requirements. These vehicles can be identified by inspecting the Vehicle Emission Control Information Label located under the hood. Because of this, the owner of a vehicle equipped to meet California's PZEV emissions requirements living in one of these states may have warranty rights that exceed the extended warranty offering described in this bulletin. Owners should refer to the warranty information that came with their vehicle for additional details as to whether or not this applies to their vehicle.

## Vehicle Eligibility

To determine if a vehicle is eligible for the Intake Manifold Limited Warranty Extension, check the VIN in Elsa > Vehicle Data. If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in Elsa will be populated with the warranty extension parameters.

## SAGA Warranty Claim Type and Service Number

Dealers must use the following claim type and service number when submitting warranty claims for the Intake Manifold Limited Warranty Extension.

- ▶ Claim Type: 110
- ▶ Service Number: 2447

Document Revision Table	
Publish Date	Reason For Update
03/23/2020	Original Publication