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Sent on	03	19	2020	Expires on	04	02	2020
From	Parts and Service Division						
Subject	Request for Parts: 2014-2015 RLX & RLX Hybrid Slow Air Leak from TPMS Area						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Parts: 2014-2015 RLX & RLX Hybrid Slow Air Leak from TPMS Area

**This message is solely directed to Acura dealership personnel; please handle accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.**

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2014-2015 RLXs & RLX Hybrids with a client complaint of slow air leak in the tires. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. TECH & AVD trim only (19 inch wheels).
2. Confirm that the slow air leak is coming from the TPMS area by placing the affected tire in a bucket of water & checking for bubbles.
3. TPMS Sensor has not been removed.
4. No repair has been attempted for this issue.

Action Required

If a vehicle matching the description above comes into your dealership, please e-mail Technical Research & Support (TRS) at trs@ahm.honda.com. TRS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name(e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached

Thank you.