



## Condition

**ATTENTION:**

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.  
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

### Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Routan)	2010-2020	All	All	All	All

### Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2031410/6	3/20/20	57-10-11TT	To include additional model year applicability.
2031410/5	9/14/18	57-10-11TT	To include additional model year applicability.
2031410/1	9/10/10	57-10-11TT	Original publication.

## Technical Background

Vehicle door locks may be inoperative due to Comfort System Central Control Module -~~J393~~- or Vehicle Electrical System Control Module -~~J519~~- replacement.

## Service

If a comfort system or vehicle electrical control module is replaced during normal diagnosis, make sure the factory mode has been switched OFF. This can be accomplished by selecting Guided Function of either the -~~J393~~- or -~~J519~~-, or Control Module OBD of -~~J393~~- or -~~J519~~- then selecting adaptation channel 99.

Failure to deactivate factory mode may create a concern where the door locks will not lock and/or unlock with the switch and/or the key remotes.

## Additional Information

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