Next Unread Message

Sent on	03	19	2020	Expires on	04	02	2020	
From	Parts and Service Division							
Subject	Request for Parts: 2015 TLX HEALTHY Side Airbags							

PRIORITY/ACTION REQUIRED

- To: All Acura Service Managers/Consultants
- From: Technical Research & Support Group

RE: Request for Parts: 2015 TLX HEALTHY Side Airbags

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is collecting a set of HEALTHY side airbags from certain 2015 TLXs which fits the criteria listed below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Manufactured Date on the driver's doorjamb must be AFTER 04/2015.
- 2. No SRS DTCs are stored.
- 3. Seat frames have not been replaced previously.

Action Required

If a vehicle matching the description above comes into your dealership, please e-mail Technical Research & Support (TRS) at trs@ahm.honda.com. TRS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

- 1. Model Year (e.g. 2020)
- 2. Model Name(e.g. TLX)
- 3. Issue (e.g. Brake Judder)
- 4. VIN

E-Mail Body:

- 1. Dealer Number
- 2. Your Name
- 3. Best Phone Number to be Reached

Thank you.