

TK GLOBAL LLC

COVID-19 OPERATIONAL UPDATE

Effective Tuesday, March 17th, TK Services will be temporarily suspending pickup of returned parts at dealerships and customer facilities. We are taking this action because of concerns about the number of staff that are required to process parts at our receiving facility. Based on guidance from federal and state agencies, we can not maintain operations at full rate with the minimum number of people recommended to be in close contact in one place.

We will be advising our logistics partners that, effective March 17th, they should tell any dealers who call the call center to set up new shipments that pickups will not be made, but will resume as soon as possible. We intend to keep a skeleton crew at our receiving facility to handle any in transit parts that do come in over the next couple of weeks. We will notify everyone when we are ready to resume this service.

We are taking this action out of an abundance of caution and because we believe that this is the best way to mitigate risk to our employees and partners.

We are making arrangements to insure continuity of our work force through financial support of our workers as they are forced to take this break. We will use all resources at our disposal to do this, including potential funds made available by legislation currently under consideration. Please let us know if you have any questions.