

Product Category:	Exhaust Gas Recirculation Valve
Part Number(s):	911-242
Destroy in Field:	No
Return Authorization:	Yes
Return Location:	Dorman Products, 3400 East Walnut Street, Colmar, PA 18915
Issue Credit:	Please be sure to code return with <RGA-Q> number on outside of container
Apply to Defective All:	No

Return for Inspection Instructions:

- Dorman requests that inventory be returned for Exhaust Gas Recirculation Valve part number 911-242 **with all date codes prior to 19030**. Parts with dates newer than this are ok and can be kept in inventory.
(19030 = the 30th day of 2019)



Date Code 19030 (This part is ok)



Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

Return Instructions:

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone (crdorman@dormanproducts.com / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned

3. Please mark these to:

Dorman Products, Inc- Returns
3400 East Walnut Street
Colmar, PA 18915
Attn: RGA Q-Number _____

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.