

Fuel Filler Door Difficult to Open

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2019 - 2020	Avalon, Avalon HV	WMI(s): 4T1
2018 - 2020	Camry, Camry HV	WMI(s): 4T1
2018 - 2019	Camry	WMI(s): JTN

Introduction

Some 2018 – 2020 model year North American Produced (NAP) Camry, 2018 – 2019 model year Japan produced Camry, 2018 – 2020 model year Camry hybrid, 2019 – 2020 model year Avalon, and 2019 – 2020 model year Avalon hybrid vehicles may exhibit a condition in which the fuel filler door is difficult to open when the release button is pressed. This may be caused by the fuel filler door spring not having sufficient stroke to push the fuel filler door to the open position. The fuel filler door spring has been updated. Follow the Repair Procedure in this bulletin to address this condition.

NOTE

This bulletin applies to ALL 2018 – 2019 model year NAP and Japan produced Camry vehicles and ALL 2019 model year Avalon vehicles. For information on applicability for 2020 model year NAP Camry and Avalon vehicles, please refer to the Production Change Information section on the following page.

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Production Change Information

This bulletin applies to the following 2020 model year NAP Camry and Avalon vehicles:

- 2020 model year NAP Camry vehicles produced **BEFORE** the production Change Effective VINs shown below:
- 2020 model year Avalon vehicles produced **BEFORE** the production Change Effective VINs shown below:

WMI	MODEL	LINE	ENGINE	VIN
4T1 (NAP)	Camry	TMMK Line 1	4Cyl	4T1#11AK#LU310397
				4T1#61AK#LU310341
			V6	4T1#Z1AK#LU035686
		TMMK Line 2	HV	4T1#31AK#LU009694
			4Cyl	4T1#11AK#LU878754
				4T1#61AK#LU878895
	Avalon	TMMK	HV	4T1#31AK#LU519639
			V6	4T1#Z1FB#LU042239
			HV	4T1#21FB#LU013998

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
237381	R & R Fuel Filler Opening Lid Spring Assembly	0.2	77360-02020	9A	14
			77360-30080		

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

WMI	PART NUMBER		PART NAME	QTY
	PREVIOUS	NEW		
4T1 (NAP)	77360-02020	77360-35040	Spring Assy, Fuel Filler Opening Lid	1
JTN (CBU)	77360-30080			

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Repair Procedure

1. Confirm the condition exists.

Does the fuel filler door open when the release button is pressed?

- **YES** — This bulletin does NOT apply. Continue diagnosis using the applicable model year Repair Manual.
- **NO** — Continue to step 2.

2. Open the fuel filler door manually with the help of an assistant, if needed.

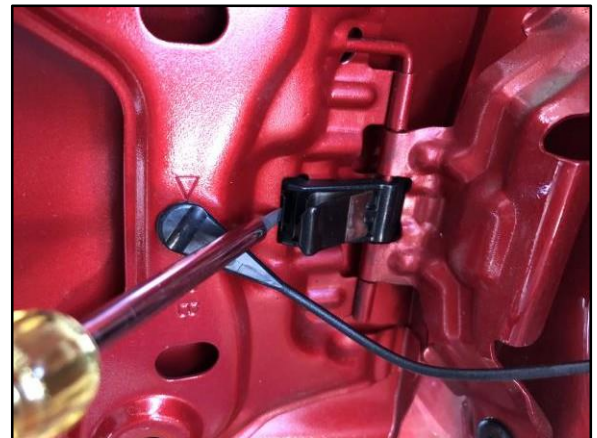
Figure 1.



3. Remove the fuel filler opening lid spring assembly.

- A. Using a pocket screw driver, depress and unseat the retaining tab on the fuel filler opening lid spring assembly.

Figure 2.



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Repair Procedure (continued)

- B. Rotate the fuel filler opening lid spring assembly counterclockwise to unseat and remove it from the fuel filler door hinge pin.

Figure 3.



4. Install the NEW fuel filler opening lid spring assembly.

- A. Seat the NEW fuel filler opening lid spring assembly on the fuel filler door hinge pin.

NOTE

To avoid damage to the NEW fuel filler opening lid spring assembly, do NOT press on the spring metal tab when seating it. Apply pressure ONLY to the plastic portions of the fuel filler opening lid spring assembly.

Figure 4.

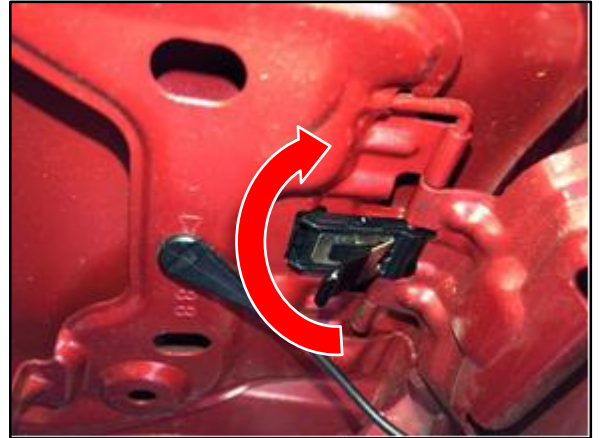


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Repair Procedure (continued)

- B. Rotate the NEW fuel filler opening lid spring assembly clockwise and snap the retainer into the fuel filler door.

Figure 5.



5. Confirm the condition no longer exists.
 Does the fuel filler door open sufficiently when the release button is pressed?
- **YES** — The Repair Procedure is complete.
 - **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable model year Repair Manual.