

Subject

Fuel Gauge Concern

Market

USA

Service Category

Engine/Hybrid System

Section

Fuel System

Applicability

2019 - 2020 RAV4 HV

APPLICABLE VEHICLES

2019-2020

RAV4 HV

CONDITION

Some 2019 - 2020 model year RAV4 HV customers may be experiencing some concern related to the fuel gauge reading less than full. Please note, this communication refers to 2019-2020 RAV4 HV customers only.

The meter may display somewhere around 3/4 or 7/8 full at the time of gas station pump auto stop.



Fig 1. Fuel Gauge displays less than full after customer fill up

Note: There are 2 fuel gauge styles for RAV4 HV, Fig.1 shows one of the styles for reference.

RECOMMENDATIONS

If the vehicle matches this condition, perform active test using Techstream to confirm fuel gauge operation. Once test has been completed, contact TAS for further assistance.

If it's a Sunday or holiday, continue with diagnosis and repair, save all parts and details, contact TAS on the next available work day and review details with TAS engineer.

LINK REFERENCES

This Tech Tip does not contain any link references