

## **Technical Service Bulletin**

#### 97 Animation on the OLED taillight does not work

97 20 70 2058876/1 March 11, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2020	000001 - 013217	OLED taillight

## Condition

**Customer states:** 

• The animation of the OLED taillight cluster does not work.

## **Technical Background**

Optimized software is available for vehicles with option 8SC (OLED rear combination lamp).

## **Production Solution**

New Target Data Container (ZDC) update in the central electrical control module, J519 (address word 0009) addressed the condition.

### **Service**

For vehicles with option code 8SC, the rear taillight displays an animation when the exit lighting turns off (after ignition off) **OR** when locking the vehicle while the lights are still on.

If the customer concern AND the old ZDC are present in the central electrical control module, J519 (address word 0009), then proceed with the software update.

#### **SVM Update Instructions**

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- 2. Update the central electrical control module, J519 (address word 0009) using the SVM action code as listed in the table below, if necessary:

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Model	Old ZDC number	Old ZDC Version	New ZDC Number (or higher)	New ZDC Version (or higher)	SVM Code
A8	4N0909514G	Any	4N0909514L	32	09A049

### Warranty

Claim Type:	a 110 up to 18 Months/50 000 Miles					
olaini Type.	<ul> <li>110 up to 48 Months/50,000 Miles.</li> </ul>					
	G10 for CPO Covered Vehicles – Verify Owner.					
	<ul> <li>If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>					
Service Number:	9710					
Damage Code:	0039					
Labor Operations:	Software Update (Includes GFF time)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)			
Diagnostic Time:	GFF	No allowance	0 TU			
	Road test prior to the service procedure	No allowance	0 TU			
	Road test after the service procedure	No allowance	0 TU			
Claim Comment:	As per TSB #2058876/1					

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

## **Additional Information**

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

• TSB 2011732, 00 Software Version Management (SVM), operating instructions.

All part and service references provided in this TSB (2058876) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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