



Technical Service Bulletin

91 MIB2+ Standard: Bluetooth call is chopped off on the other end

91 20 48 2058212/3 March 10, 2020. Supersedes Technical Service Bulletin Group 91 number 20-41 dated February 21, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2019	All	Radio Medium Plus (Gen2)
Q3	2020	000001 - 052775	Radio Medium Plus (Gen2)

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Corrected Elsa display issue)
2	02/21/2020	Revised header (Corrected Elsa display issue)
1	01/08/2020	Initial publication

Customer states:

- When making or receiving a call via Bluetooth or Audi Smartphone Interface (ASI), the other party states that the audio being chopped off and sometimes unintelligible.

Technical Background

An incorrect parameter in in the target data container (ZDC) that causes the audio to be cut off prematurely.

Production Solution

New Target Data Container (ZDC) update in the information electronics control module, J794 (address word 005F) addressed the condition.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.



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2. Update the information electronics control module, J794 (address word 005F) using the SVM action code as listed in the table below, if necessary:

Model	Old Target Data Container Number	Old Target Data Container Version	New Target Data Container Number	New Target Data Container Version	SVM Code Input
Q3	83B909545A	*	83B909545A	0016	5FA017
	83B909545B		83B909545B	0020	
	83B909545C		83B909545C	0024	

Warranty

Claim Type:	<ul style="list-style-type: none">110 up to 48 Months/50,000 Miles.G10 for CPO Covered Vehicles – Verify Owner.If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 50 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2058212/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:



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- TSB 2011732, *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (2058212) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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