



# Technical Service Bulletin

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## 90 Instrument cluster: An oil change reminder is displayed

90 20 41 2058745/1 March 3, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro	2019	All	Not Applicable

## Condition

### Customer states:

- A message requesting an “Oil change and inspection in ... miles” is displayed in the Audi virtual cockpit, even though this vehicle does not use or need oil (Figure 1).



**Figure 1.** Service message in the instrument cluster.

## Technical Background

An incorrectly set adaption value in the instrument cluster causes the problem.

## Production Solution

New ZDC in production starting with MY2020.

## Service

1. Please perform the following procedure with ODIS, *OBD >> 0017 – Dash Board >> adaptation >> Service notification (RDID \$09C1) >> Change the value from 30 to 0 >> Apply.*
2. After changing the parameter, only the message requesting an inspection (without oil change) should be displayed.



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## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9025		
<b>Damage Code:</b>	0039		
<b>Diagnostic Time:</b>	GFF (OBD – Change adaption value)	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2058745/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2058745) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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