

SS 1034680 New Cascadia Blue Tooth Microphone Relocation

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Applicable Vehicles

New Cascadia

Symptoms

Poor reception of Bluetooth microphone, operator complaints of having to repeat statements or speak in elevated tones to be heard.

Issue

Some fleet drivers are complaining about a lack of reception of the Bluetooth microphone due to it's proximity in the center of the overhead console.

The microphone is intended to be clocked in it's mounting for either left hand (domestic) or right hand (export) operation, which still may not be sufficient for good reception according to customer reports.

Solution

The Bluetooth microphone can be relocated into the driver's side overhead panel, either left hand or right hand drive applications. Field reports are positive regarding customer satisfaction. See attachment for a simple visual.

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See the following slides for a simple relocation/retrofit

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