



Technical Service Bulletin

SUBJECT: TIRE CHAIN USAGE FOR 2016 - 2020 MODELS			No: TSB-20-31-001
			DATE: February 2020
			MODEL: All 2016-2020 Models
CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

PURPOSE

This bulletin advises that tire chains are **NOT** approved for use on any 2016 - 2020 Mitsubishi vehicle.

AFFECTED VEHICLES

All 2016 - 2020 models.

DESCRIPTION

Using tire chains on 2016 - 2020 Mitsubishi vehicles (including the compact spare) can cause damage due to a lack of clearance from the tire to the suspension and/or body components. This information is provided in the "Vehicle Care and Maintenance - Tires" section of the Owner's Manual (page from 2020 Eclipse Cross Owner's Manual shown below for example).

Tires

Tires that do not have arrows showing rotation direction

Front ←

Tires that have arrows showing rotation direction

Front ←

AF3102230

CAUTION

- If the tires have arrows (A) indicating the correct direction of rotation, swap the front and rear tires on the left-hand side of the vehicle and the front and rear tires on the right-hand side of the vehicle separately. Keep each tire on its original side of the vehicle. When installing the tires, make sure the arrows point in the direction in which the wheels will turn when the vehicle moves forward. Any tire whose arrow points in the wrong direction will not perform to its full potential.

AFZ102552

CAUTION

- Only Mitsubishi Motors Authorized wheels should be used, because your vehicle is equipped with a tire pressure monitoring system. Use of another type of wheel risks air leaks and sensor damage. It will not be possible to install the tire pressure sensor properly.

CAUTION

- A compact spare tire can be installed temporarily in place of a tire that has been removed during the tire rotation. However, it must not be included in the regular tire rotation sequence.

Tire chains

N00940101139

CAUTION

- Tire chains cannot be used on your vehicle. The clearance between the chains and the body is not sufficient to allow proper clearance, and the vehicle body might be damaged.

Snow tires

N00940001460

In some areas of the country, snow tires are required for winter driving. If snow tires are required in your area, you must choose snow tires of the same size and type as the original tires provided with your vehicle. Snow tires

9-18 Vehicle care and maintenance
Continued

WARRANTY INFORMATION

!! Damage due to tire chain use is not warrantable !!

Refer to the statement from the Warranty and Maintenance Manual boxed in red below.

NEW VEHICLE LIMITED WARRANTY	
<p>AIR CONDITIONER REFRIGERANT CHARGE</p> <p>The air conditioner refrigerant charge is covered for 1 year or 12,000 odometer miles, whichever occurs first.  that, refrigerant charge is only covered as part of a warranty covered repair to the air conditioning system.</p> <p>OTHERS</p> <p>The following factory, port or dealer installed items are covered for 3 years or 36,000 odometer miles, whichever occurs first:</p> <ul style="list-style-type: none">• Audio units, amplifiers, navigation systems, CD changers, DVD video players and other vehicle entertainment systems.• Bulbs (all filament bulbs). <p>TIRES</p> <p>The tires on your Vehicle are warranted independently from this limited warranty by the individual tire manufacturer. The individual tire manufacturer's warranty statement has been provided with your Vehicle. To obtain tire warranty service, you must follow the procedures outlined in the tire warranty statement.</p>	<p>WHAT IS NOT COVERED</p> <p>ALTERATION, MISUSE, OR ACCIDENT DAMAGE</p> <p>Examples are:</p> <ul style="list-style-type: none">• Failure to operate the Vehicle in accordance with the OWNER'S MANUAL• Any Vehicle previously declared a total loss and/or transferred or title branded as salvage, due to an accident or other catastrophic event (1)• Collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking your Vehicle• Misusing your Vehicle, such as, but not limited to, driving over curbs, overloading, racing, or using your Vehicle as a stationary power source• Alteration of your Vehicle, including, but not limited to, the body, chassis, braking system, software programming or other components• Tampering with, or alteration of the emission control systems or other parts that affect these systems• Disconnecting or altering the odometer, where the actual mileage cannot be determined• Use of contaminated or improper fuel, fluids or lubricants• Damage due to customer-applied chemicals (For example: abrasive waxes, polishes, sealants, etc.) <p>(1) Note: This exclusion in coverage does not apply to the Federal or California emission control warranties.</p>

NOTE TO CALIFORNIA DEALERS: Consult your legal counsel for advice regarding a customer disclosure statement for vehicles that cannot use tire chains.