

NTG 5*1 COMAND - scrolling stations from the steering wheel controls does not function intermittently

Topic number	LI82.85-P-066013
Version	4
Function group	82.85 Navigation and Communication systems
Date	02-20-2020
Validity	NTG5*1 COMAND equipped vehicles
Reason for change	Remedy change
Reason for block	

Complaint:
Scrolling from the steering wheel controls may intermittently not change the radio station (AM/FM affected).

NOTE: General functionality is unaffected by this complaint. The radio station will change properly using the COMAND controller or after multiple actuations of the steering wheel controls.

Cause:
COMAND (A40/3) software.

Remedy:
There is currently no remedy foreseeable for this complaint.

Note: Do not replace any parts as this will not remedy the complaint.

Symptoms
Communication/information / Entertainment / Radio / Wrong display content