

MBUX multimedia system (HU6): vehicle position does not agree with the actual position

Topic number	LI82.85-N-071005
Version	1
Function group	82.85 Navigation and Communication systems
Date	02-19-2020
Validity	Model 907 with code E3M+E1E (MBUX 7-inch with navigation) Model 907 with code E4M (MBUX 10-inch)
Reason for change	Title and validity updated.
Reason for block	

Complaint:

The vehicle position does not match the actual position.

The displayed vehicle position in the central display is beside the road.

Usually the complaint is not constant, but appears only after a certain operating time.

When the complaint is active, the actual values of the GPS data in XENTRY Diagnosis are implausible.

Cause:

Software release of MBUX multimedia system (A26/17).

The GPS positioning can get lost due to overtemperature at the MBUX Multimedia system (A26/17).

Remedy:

Perform software update of MBUX multimedia system (A26/17).

Note: Please refer to this LI in the "Notes" section of the warranty claim.

Symptoms
Communication/information / Communication / Navigation / Navigation - Function / No satellite reception
Communication/information / Communication / Navigation / Navigation - Function / Driving directions incorrect/navigation system imprecise

Validity		
Vehicle	Engine	Transmission
Sprinter 907	*	*

