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| TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers | FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services |
| RE: Service Campaign Launch Notification Information Label on Tire Sealant MY16-20 117, 156, 166, 167, 172, 177, 190, 205, 213, 217, 222, 231, 238, 253, 290, 292 (A-Class, C-Class, CLA-Class, E-Class, GLA-Class, GLC-Class, GLE-Class, GLS-Class, GT-Class, S-Class, SL-Class, SLC-Class) | DATE: February 07, 2020 |

IMPORTANT SERVICE CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



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| Service Campaign Launch Notification | | February 7, 2020 |
| Campaign No. : | Campaign Desc. : | Information Label on Tire Sealant |
| 2020020001 | 19P4092204 | |
| <p>This is to notify you of the Service Campaign Launch regarding the enclosed tire sealant bottles (TIREFIT) on 27052 Model Year (“MY”) 16-20 A-Class, C-Class, CLA-Class, E-Class, GLA-Class, GLC-Class, GLE-Class, GLS-Class, GT-Class, S-Class, SL-Class, SLC-Class (117, 156, 166, 167, 172, 177, 190, 205, 213, 217, 222, 231, 238, 253, 290, 292 platforms) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on February 03, 2020.</p> | | |
| Background | | |
| Issue | Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 16-20 A-Class, C-Class, CLA-Class, E-Class, GLA-Class, GLC-Class, GLE-Class, GLS-Class, GT-Class, S-Class, SL-Class, SLC-Class (117, 156, 166, 167, 172, 177, 190, 205, 213, 217, 222, 231, 238, 253, 290, 292 platforms) vehicles, the enclosed tire sealant bottles (TIREFIT) might not meet current production specifications. A relevant information label might not be attach to the tire sealant bottle (TIREFIT). | |
| What We’re Doing | MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will attach the required information label to tire sealant bottle (TIREFIT) in the affected vehicles. | |
| Parts | The remedy is available and can be performed. | |
| Vehicles Affected | | |
| Vehicle Model Year(s) | 2016-2020 | |
| Vehicle Model | A-Class, C-Class, CLA-Class, E-Class, GLA-Class, GLC-Class, GLE-Class, GLS-Class, GT-Class, S-Class, SL-Class, SLC-Class | |
| Vehicle Populations | | |
| Total Campaign Population | 27052 | |
| Next Steps/Notes | | |
| AOMS/SOMS | AOMs – This campaign may generate questions from your dealers. Please forward this notice to your dealers ASAP. | |
| <p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p> | | |



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2020020001, February 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models Various**
Model Year 2016-2020

Information Label on Tire Sealant

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 16-20 A-Class, C-Class, CLA-Class, E-Class, GLA-Class, GLC-Class, GLE-Class, GLS-Class, GT-Class, S-Class, SL-Class, SLC-Class (117, 156, 166, 167, 172, 177, 190, 205, 213, 217, 222, 231, 238, 253, 290, 292 platforms) vehicles, the enclosed tire sealant bottles (TIREFIT) might not meet current production specifications. A relevant information label might not be attached to the tire sealant bottle (TIREFIT). An authorized Mercedes-Benz dealer will attach the required information label to tire sealant bottle (TIREFIT) in the affected vehicles.

Prior to performing this Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 27,057 vehicles are affected.

Order No. P-SC-2020020001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Work procedure

1. Remove tire sealant bottle (TIREFIT) from trunk.
i For basic data, see **AP40.10-P-4054R**.
2. Cut open storage bag for tire sealant bottle (TIREFIT).



Figure 1

3. Remove tire sealant bottle (TIREFIT) and gloves from storage bag.
4. Position tire sealant bottle (TIREFIT) with the free area facing upward.



Figure 2



Figure 3

5. Subsequently attach information label (**A, Figure 3**) to tire sealant bottle (TIREFIT).

6. Place tire sealant bottle (TIREFIT) into the storage bag with the connection first (**B**, **Figure 4**).



Figure 4

7. Place gloves in storage bag.
8. Fold over the storage bag (**Figure 5**) and place it in the bracket in the vehicle's trunk with the open side facing downward.



Figure 5

Primary Parts Information

| Qty. | Part Name | Part Number |
|-------------|--------------------------------|--------------------|
| 1 | Tire sealant information label | A 000 584 60 13 |

Warranty Information

Operation: Subsequently attach information label to tire sealant bottle (TIREFIT) (02-1322)

| Damage Code | Operation Number | Labor Time (hrs.) |
|--------------------|-------------------------|--------------------------|
| 40 922 04 7 | 02-1322 | 0.1 |

**Note**

Operation Number labor times are subject to change