

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5331
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 14, 2020

Subject: N192286190 - Service Update
Fuel Leak Due to Accelerated Corrosion

Models: 2020 Chevrolet Silverado 2500/3500
2020 GMC Sierra 2500/3500
Equipped with 6.6L Diesel Engine (RPO L5P)

To: All General Motors Dealers

General Motors is releasing Service Update N192286190 today. The total number of U.S. vehicles involved is approximately 41,453. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 14, 2020. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS

Service Update

N192286190 Fuel Leak Due to Accelerated Corrosion



Release Date: February 2020

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Silverado 2500/3500	2020	2020	L5P	6.6L diesel engine
GMC	Sierra 2500/3500				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2020 model year Chevrolet Silverado 2500/3500 and GMC Sierra 2500/3500 vehicles may have a condition where the thermal cover may accelerate corrosion of the low pressure diesel hydrocarbon injector.
Correction	Dealers are to remove the low pressure diesel hydrocarbon injector thermal cover.

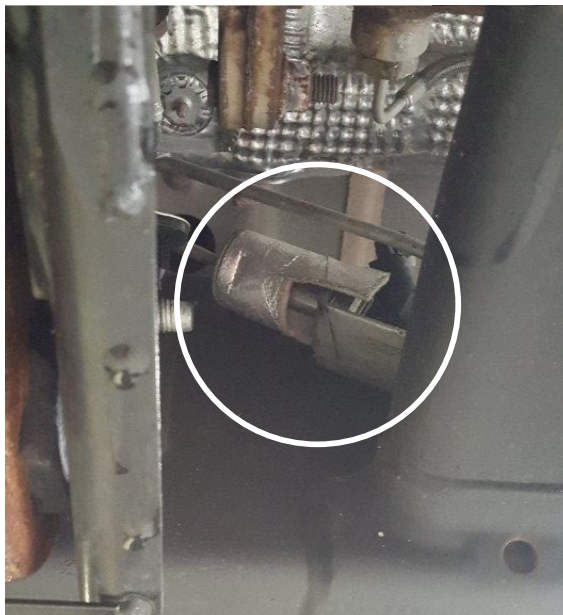
Parts

No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9104990	Remove Hydrocarbon Injector Heat Shield	0.3	ZFAT	N/A

Service Procedure



5515750

1. Lift the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.
2. Locate the hydrocarbon injector in the exhaust behind the torsion bar crossmember as shown.
3. Using wire cutters or tin snips, carefully cut the heat shield off the hydrocarbon injector and discard it.
4. Lower the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

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Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

