

01 MIL on, DTC P218100, P017B00, P308100, and/or P01E400 are stored in the ECM

01 20 48 2058767/1 March 11, 2020.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|-------------|--|----------------------------|
| A4 | 2017 - 2019 | All | V6 TFSI |
| A4 | 2020 | N000001 - N000785 Or A000001 – A086414 | V6 TFSI |
| Q7 | 2020 | 000001 - 000009 | V6 TFSI |
| Q8 | 2019 | All | V6 TFSI |
| Q8 | 2020 | 000001 - 050965 | V6 TFSI |
| A6, A7 | 2018 - 2019 | All | V6 TFSI |
| A6, A7 | 2020 | 000001 - 030626 | V6 TFSI |

Condition

Customer states:

• MIL on.

Workshop findings:

• The fan may run permanently.

At least two DTCs below are stored in the engine control module (ECM), J623 (address word 0001):

- DTC P218100 (fault in cooling system).
- DTC P017B00 (sensor for cylinder head temperature, implausible signal).
- DTC P308100 (engine temperature too low).
- DTC P01E400 (sender 3 for coolant temperature, implausible signal).

Technical Background

Not applicable.

Production Solution

Implementation of improved thermostat in production.



Service

- 1. Remove the thermostat and check whether it closes completely. If the coolant is still warm, put the thermostat in cold water to restore its original condition. If there is a gap between chamber and seal, the thermostat is faulty.
- 2. Attach photos to the repair order which clearly shows that the thermostat does not close neatly.



Note:

After the repair, fill with G12evo coolant in the coolant circuit.



Figure 1. Gap between chamber and seal.



Parts replacement of the coolant temperature sender does not solve this issue. Claims for replaced parts will be subject to review.



Warranty

| vvarranty | | | | |
|-------------------|--|------------------------------|---|--|
| Claim Type: | • 110 up to 48 Months/50,000 Miles. | | | |
| | G10 for CPO Covered Vehicles – Verify 0 | Owner. | | |
| | If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | | |
| Service Number: | 1958 | | | |
| Damage Code: | 0017 | | | |
| Labor Operations: | Drain and fill in coolant | 1938 1743 | See SRT | |
| | Remove and install air pipe of intake air distributor | 2446 1999 | 110 TU (S4 and S5) | |
| | | | 130 TU (A6 and A7) | |
| | | | 180 TU (SQ5) | |
| | Replace coolant thermostat | 1958 1999 Or 1958 1995 | 40 TU (S4, S5, SQ5, A6, and A7) | |
| | | 1936 1993 | Or | |
| | | | See SRT | |
| Diagnostic Time: | GFF | 0150 0000 | Time stated on the diagnostic protocol (Max 50 TU) | |
| | Road test prior to the service procedure | No allowance | о ти | |
| | Road test after the service procedure | No allowance | 0 TU | |
| Claim Comment: | n Comment: As per TSB #2058767/1 | | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Required Parts and Tools

| Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. | | | | | | |
|---|--|---------------|--|--|--|--|
| Part Number | Part Description | Quantity | | | | |
| See ETKA | Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual | See ETKA/ELSA | | | | |
| 06M121115K | Thermostat | 01 | | | | |
| 06M121688 | Seal ring | 01 | | | | |

Additional Information

All parts and service references provided in this TSB (2058767) are subject to change and/or removal.

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