



# DEALER HOLD

**Release Date:** December 17, 2019

# IND

**Communication #:** IDH-19-04

**Model Year(s):** 2020

— Confidential and Proprietary —

**VERSION: R02 (February 20, 2020)**

*\*added repair procedure*

**IMPORTANT STOP SALE NOTICE!**  
**Stop selling affected vehicles immediately.**

**SUBJECT: INCORRECT MFG DECAL (INT'L ONLY)**

## PURPOSE

Indian Motorcycle has determined that some units were manufactured with a MFG decal that has a typographical error. The affected decal must be removed and replaced.

Decals have been sent to affected dealers. If your dealership has not received the correct MFG decal or the decal has been lost or damaged, please contact your country's service team.

## AFFECTED MODELS

| MODEL YEAR | MODELS              | VEHICLE IDENTIFICATION NUMBER RANGE           |
|------------|---------------------|-----------------------------------------------|
| 2020       | Scout Bobber Twenty | Reference Unit Inquiry on the dealer website. |

## WARRANTY CLAIM PARTS INFORMATION

| 2020 SCOUT BOBBER                                    |                                      |
|------------------------------------------------------|--------------------------------------|
| <b>Bulletin #</b>                                    | IDH-19-04                            |
| <b>Claim Type</b>                                    | Dealer Hold                          |
| <b>Labor Allowance</b>                               | 0.4 hours (24 minutes)               |
| <b>Part Number / Description</b>                     | 0000541 (QTY 1) Bulletin Misc. Labor |
| <b>Parts Availability</b>                            | Not applicable                       |
| <b>University of Polaris Video Training Required</b> | No                                   |

## COVERAGE PERIOD

Coverage will begin on February 20, 2020. This bulletin has no expiration date.

## FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. This feedback form is viewable on a mobile device by scanning the QR code or by clicking [HERE](#) if viewing this document electronically.



## IDH-19-04 PROCEDURE

### TOOLS REQUIRED:

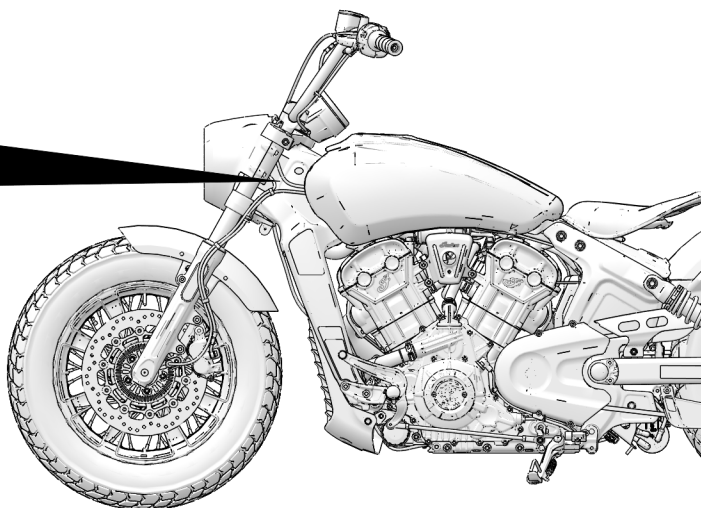
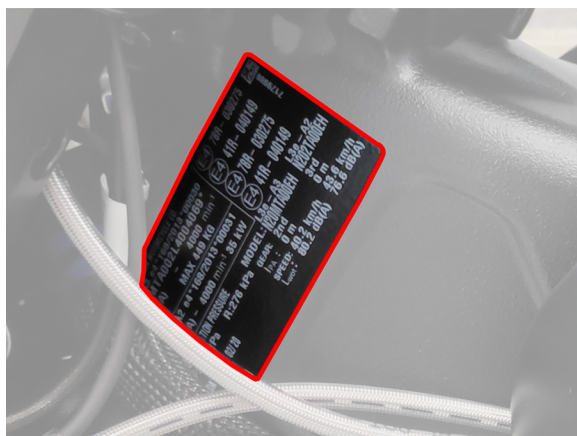
- Isopropyl alcohol
- Clean cloth or shop rag
- Plastic trim tool (shown right)



1. Park motorcycle on a flat, stable surface.
2. Confirm supplied decal includes vehicle's VIN.
3. Use a plastic trim tool to remove incorrect MFG decal from the motorcycle's frame tube.

### IMPORTANT

Do not use a metal tool to remove the decal as it may cause damage to the painted surface.



4. Use isopropyl alcohol and a cloth or rag to clean the surface and remove residual glue.
5. Allow surface to dry.
6. Apply new MFG decal.
7. File Dealer Hold IDH-19-04.