



SIM 64 01 16

2020-02-25

WATER INGRESS IN FOOTWELL AREA FROM A/C CONDENSATE DRAIN

This Service Information Bulletin (Revision 1) replaces SI M64 01 16 **dated September 2016**.

What's New (Specific text highlighted):

- F60 Model added
- Warranty Section

MODEL

E-Series	Model Description
F54	MINI Cooper, Cooper S Clubman
F55	MINI Cooper, Cooper S Hardtop 4 door
F56	MINI Cooper, Cooper S Hardtop 2 door
F57	MINI Cooper, Cooper S Convertible
F60	MINI Countryman

SITUATION

Customer complains of musty odor or damp front footwell carpet.

CAUSE

- The condensate drain hose is blocked by the heat shield
- The condensate drain hose is not attached properly to the housing
- The condensate drain hose was damaged during installation or previous repair

CORRECTION

- Modify the condensate drain hose even though the hose was replaced or had no damage.
- Or
- Replace the condensate drain hose if it is damaged or drains slowly and perform the modification.

PROCEDURE

1. Follow repair procedure attached- SI "M640116_Modify_Drain_Hose".
2. Recheck for proper condensate drainage from the vehicle.
3. After repair, turn the heat to max for about 15 to 20 minutes.

PARTS INFORMATION

Part Number	Description	Quantity
64 11 9 262 789	Condensate water drain	1
Or		
64 11 9 139 887	Condensate water drain	1
And		
64 11 9 262 790	Retaining ring	If needed

WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty

Defect Code	6411900100
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The vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
#1	00 68 919	Checking the seal installation (The issue described in this bulletin is found not to be the source of the water ingress)	Refer to AIR
Or:			
#2	00 68 920	Check and replace the condensate drain	Refer to AIR

Or:

The vehicle arrives at your dealer for this issue (No other Main work will be performed/claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
#3	00 68 316	Checking the seal installation (The issue described in this bulletin is found not to be the source of the water ingress)	Refer to AIR
Or:			
#4	00 68 317	Check and replace the condensate drain	Refer to AIR

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: M64 01 16 WP 1), unless otherwise required by State law.

And, as needed:

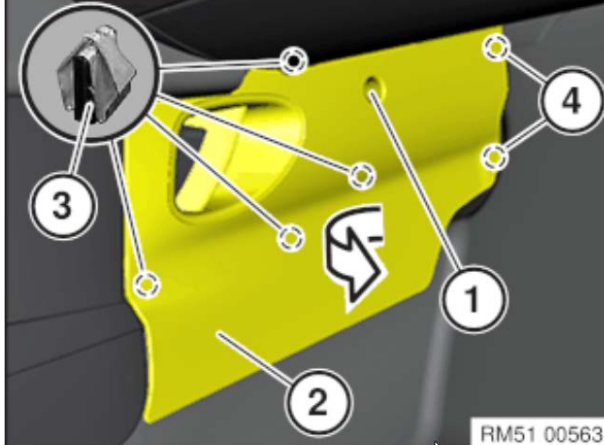
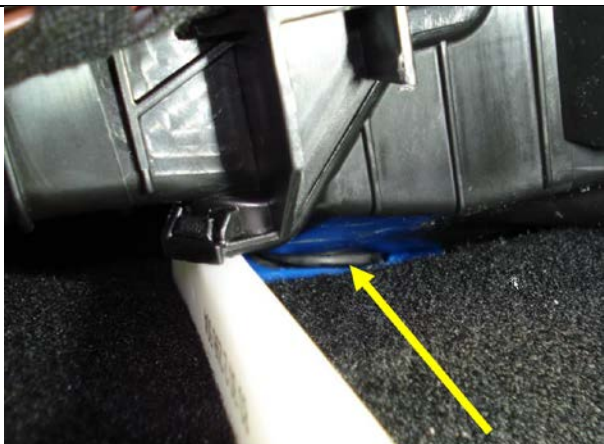

Sublet – Bulk Materials (WP # 2 and #4, RO and Claim Comments Required)


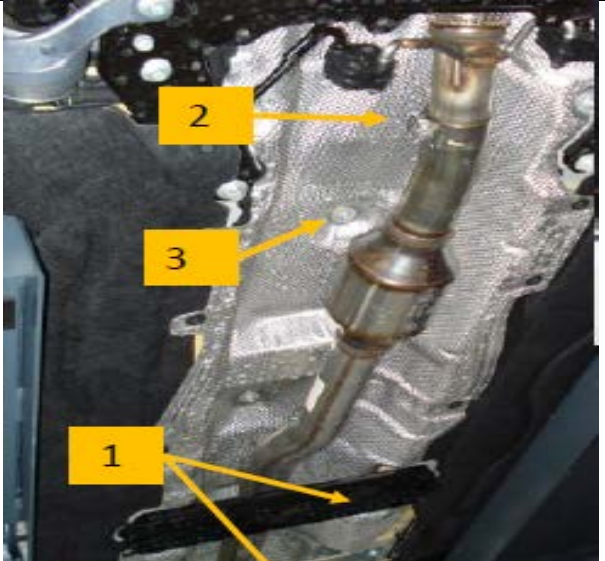
Sublet Code 4	Up to \$5.00	Reimbursement for the supported amount repair-related bulk materials (Do not use the MINI part numbers for claim submission)
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Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (MINI part numbers) is at the dealer net price amount for the quantities used plus your dealer's handling.

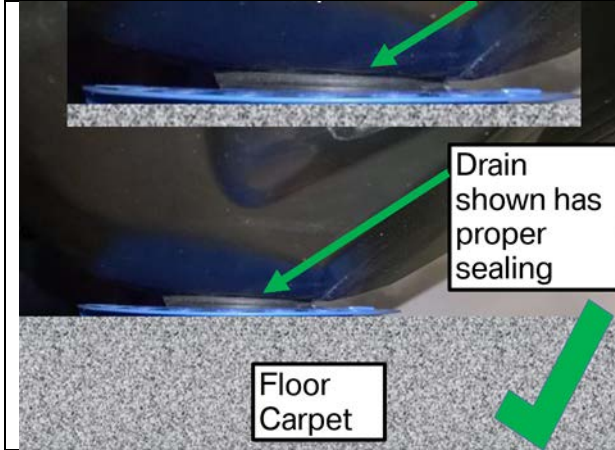
Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section. Supporting Materials

[picture_as_pdf M640116Attachment.pdf](#)

	<ol style="list-style-type: none"> 1. Use Repair Instruction 51 45 ... and remove center console trim in both sides. <p>UPDATE!</p> <ol style="list-style-type: none"> 2. Release screw (1). Release side center console trim panel (2) from retaining clips (3). Feed out side center console trim panel (2) from guides (4) and remove.
	<ol style="list-style-type: none"> 3. Locate IHKA housing A/C condensate drain by removing passenger side console foot well trim. 4. Press carpet down using a nylon lever to expose drain.
	<ol style="list-style-type: none"> 5. If drain is twisted or deformed it must be replaced.

	<p>6. This close up shows drain <u>incorrectly</u> installed.</p>
	<p>7. Water leaks can occur in these areas causing the molding smell from carpet.</p>
	<p>8. Remove brackets (1) and heat shield screws (2) and (3).</p>

	<p>9. Remove the clamp and support exhaust to expose the drain.</p>
	<p>10. Prepare (modify) drain by cutting the flap and lower section approximately 30 mm. This will prevent future blockage.</p> <p>UPDATE!</p> <p> Note: The above step also performed if the drain hose not damage.</p>
	<p>11. Before installing new drain, lubricate (silicone spray) top of drain shown by the yellow ring. Make sure the drain is not deformed and install parallel to the floor and carpet.</p>



12. A correct drain installation is shown.

13. Install all removed parts.