



SIB 01 05 18

2020-02-04

## N63T ENGINE FUEL INJECTORS: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILE

This Service Information Bulletin replaces SI B01 05 18 **dated July 2019**

### What's New:

- Model Chart reformatted
- Certain MY 2015 N63T engine vehicles have been added as of February 2020
- Reimbursement identifier updated

### MODEL

| E-Series | Model Years         | Model Description        | Production Dates                 |
|----------|---------------------|--------------------------|----------------------------------|
| F01      | 2013, 2014 and 2015 | 750i Sedan               | July 1, 2012 – May 20, 2015      |
| F01      | 2013, 2014 and 2015 | 750i xDrive Sedan        | July 2, 2012 – May 19, 2015      |
| F01      | 2013, 2014 and 2015 | ALPINA B7 SWB            | July 12, 2020 – May 12, 2015     |
| F01      | 2013, 2014 and 2015 | ALPINA B7 xDrive SWB     | July 9, 2012 – May 4, 2015       |
| F02      | 2013, 2014 and 2015 | 750Li Sedan              | July 2, 2012 – May 21, 2015      |
| F02      | 2013, 2014 and 2015 | 750Li xDrive Sedan       | July 2, 2012 – May 20, 2015      |
| F02      | 2013, 2014 and 2015 | ALPINA B7 LWB            | July 6, 2012 – May 12, 2015      |
| F02      | 2013, 2014 and 2015 | ALPINA B7 xDrive LWB     | July 9, 2012 – May 8, 2015       |
| F06      | 2013, 2014 and 2015 | 650i Gran Coupe          | July 2, 2012 – February 28, 2015 |
| F06      | 2013, 2014 and 2015 | 650i xDrive Gran Coupe   | July 2, 2012 – February 27, 2015 |
| F07      | 2013, 2014 and 2015 | 550i Gran Turismo        | July 2, 2012 – February 13, 2015 |
| F07      | 2013, 2014 and 2015 | 550i xDrive Gran Turismo | July 2, 2012 – June 30, 2015     |
| F10      | 2014 and 2015       | 550i Sedan               | June 27, 2013 – June 29, 2015    |
| F10      | 2014 and 2015       | 550i xDrive Sedan        | July 24, 2013 – June 29, 2015    |
| F12      | 2013, 2014 and 2015 | 650i Convertible         | July 2, 2012 – February 27, 2015 |
| F12      | 2013, 2014 and 2015 | 650i xDrive Convertible  | July 2, 2012 – February 25, 2015 |
| F13      | 2013, 2014 and 2015 | 650i Coupe               | July 2, 2012 – February 23, 2015 |
| F13      | 2013, 2014 and 2015 | 650i xDrive Coupe        | July 1, 2012 – February 16, 2015 |
| F15      | 2014 and 2015       | X5 xDrive50i             | May 8, 2013 – July 29, 2015      |
| F16      | 2015                | X5 xDrive50i             | July 26, 2014 – July 29, 2015    |

**Note:** The Model information above is for informational purposes only, it is not the only deciding factor.

## ELIGIBLE VEHICLES

To assist you in identifying those vehicles that have this component-specific extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with one of the VIN and Component-specific Vehicle Comments listed below:

**For this vehicle, the engine fuel injectors limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI B01 05 18 (DC 13 53 90 02 00).**

Or:

**Please see SI B01 05 18 (DC 13 53 90 02 00): For this vehicle, the engine fuel injectors limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.**

**Note:** The 2015 Model Year F01 to F13 vehicles were added February 2020.

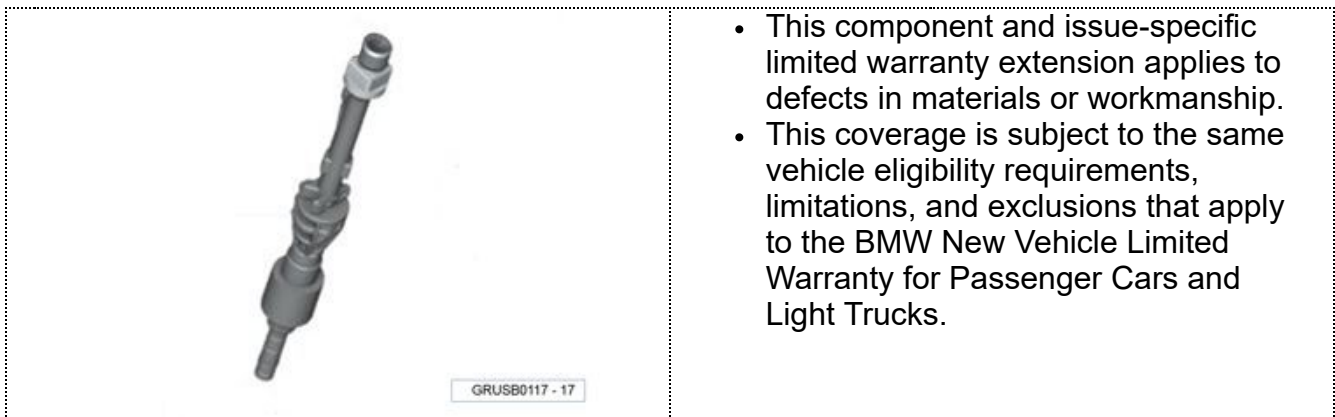
**Note:** Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Limited Warranty Extension in the DCSnet Warranty Inquiry Vehicle Comments section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

## INFORMATION

For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **Engine Fuel Injector(s)** to:

- **10 years/120,000 miles as determined by the vehicle's original in-service date.**



**Note:** This bulletin is notice of a limited warranty extension. This is **NOT** a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

**Customer Notification Letter**

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Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

## **SITUATION**

Engine starts poorly (hard starting), rough idle and misfires.

The Service Engine Soon (MIL) lamp is on, with the following fault codes stored in the DME:

- Misfires

## **CAUSE**

While there are various possible causes, a possible cause might be that one or more fuel injectors are leaking/defective.

## **CORRECTION**

If misfire faults are stored DME, work through the corresponding test plans using the latest version of ISTA.

Replace the one or more faulty fuel injectors as instructed.

## **PARTS INFORMATION**

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

| <b>Part Number</b> | <b>Description</b>   | <b>Quantity</b> |
|--------------------|----------------------|-----------------|
| Refer to ETK/AIR   | Fuel injector (N63T) | Up to 8         |

- Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.
- **Only in conjunction with parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed in-conjunction with performing a covered repair, these required additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

## **WARRANTY INFORMATION**

This component-specific limited warranty extension to 10 years/120,000 miles applies to eligible US-specification BMW vehicles that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

**The existing limited warranty coverage for the whole vehicle and other components has not changed.**

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should this component fail again, it is covered by the remaining portion of the extended limited warranty coverage period.

### **Non-Qualifying Repairs**

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the

terms of this limited warranty extension.

### Qualifying Repairs - Claim Submission

Claim this work with the defect code and the applicable labor operations provided below.

|                        |   |  |
|------------------------|---|--|
| <b>Defect Code:</b>    | <b>1353900200</b>   | <b>F0x F1x N63T US version, injector</b> |
| <b>Labor Operation</b> | <b>Description</b>  | <b>Labor Allowance</b>                   |
| 00 00 006              | Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)   | Refer to AIR                             |
| Or:                    |   |  |
| 00 00 556              | Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)   | Refer to AIR                             |
| And:                   |   |  |
| 61 21 528              | Connect an approved battery charger/power supply (indicated in AIR as Charging battery) | Refer to AIR                             |
| And, as necessary:     |   |  |
| 61 00 006              | Performing vehicle diagnosis – test module  | Work time (WT)                           |
| Or, for ALPINA only:   |   |  |
| 61 99 000              | Performing vehicle diagnosis – test module  | Work time (WT)                           |

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

And, for:

|  |
|--|
| <b>All Applicable Models, Except the ALPINA B7</b> |
|--|

### Replacing Injector(s) on Cylinder Bank 1 (Cylinders 1 to 4)

| Labor Operation     | Description  | Labor Allowance |
|---------------------|--|-----------------|
| 00 65 556           | Replace <b>one injector</b> in cylinder bank 1           | Refer to AIR    |
| And, if applicable: |  |                 |
| 00 65 558           | Replace one additional injector ( <b>Two total</b> )     | 2 FRU           |
| And, if applicable: |  |                 |
| 00 65 558           | Replace two additional injectors ( <b>Three total</b> )  | 2 FRU           |
| And, if applicable: |  |                 |
| 00 65 558           | Replace three additional injectors ( <b>Four total</b> ) | 2 FRU           |

And/or:

### Replacing Injector(s) on Cylinder Bank 2 (Cylinders 5 to 8)

| Labor Operation     | Description  | Labor Allowance |
|---------------------|--|-----------------|
| 00 65 557           | Replace <b>one injector</b> in cylinder bank 2           | Refer to AIR    |
| And, if applicable: |  |                 |
| 00 65 558           | Replace one additional injector ( <b>Two total</b> )     | 2 FRU           |
| And, if applicable: |  |                 |
| 00 65 558           | Replace two additional injectors ( <b>Three total</b> )  | 2 FRU           |
| And, if applicable: |  |                 |
| 00 65 558           | Replace three additional injectors ( <b>Four total</b> ) | 2 FRU           |

Or:

### Replacing all Eight Injectors

| Labor Operation | Description                  | Labor Allowance |
|-----------------|------------------------------|-----------------|
| 00 65 559       | Replace <b>all</b> injectors | Refer to AIR    |

Or, for the:

|                  |
|------------------|
| <b>ALPINA B7</b> |
|------------------|

### Replacing Injector(s) on Cylinder Bank 1 (Cylinders 1 to 4)

| Labor Operation     | Description   | Labor Allowance |
|---------------------|---|-----------------|
| 13 99 000           | Work time to replace <b>one injector</b> in cylinder bank 1 | 13 FRU          |
| And, if applicable: |   |                 |
| 00 65 558           | Replace one additional injector ( <b>Two total</b> )        | 2 FRU           |
| And, if applicable: |   |                 |
| 00 65 558           | Replace two additional injectors ( <b>Three total</b> )     | 2 FRU           |
| And, if applicable: |   |                 |
| 00 65 558           | Replace three additional injectors ( <b>Four total</b> )    | 2 FRU           |

And/or:

### Replacing Injector(s) on Cylinder Bank 2 (Cylinders 5 to 8)

|  |  |  |
|--|--|--|
|  |  |  |
|--|--|--|

| Labor Operation     | Description   | Labor Allowance |
|---------------------|---|-----------------|
| 13 99 000           | Work time to replace <b>one injector</b> in cylinder bank 2 | 12 FRU          |
| And, if applicable: |   |                 |
| 00 65 558           | Replace one additional injector ( <b>Two total</b> )        | 2 FRU           |
| And, if applicable: |   |                 |
| 00 65 558           | Replace two additional injectors ( <b>Three total</b> )     | 2 FRU           |
| And, if applicable: |   |                 |
| 00 65 558           | Replace three additional injectors ( <b>Four total</b> )    | 2 FRU           |

Or:

### Replacing all Eight Injectors

| Labor Operation | Description                               | Labor Allowance |
|-----------------|---|-----------------|
| 13 99 000       | Work time to replace <b>all</b> injectors | 31 FRU          |

Note: Claim work time labor operation 13 99 000 one-time for the total FRU amount that applies.

Work time labor operation codes 61 00 006, 61 99 000 and 13 99 000 are not considered Main labor operations; however, they do require individual punch times and explanations on the repair order and in the claim comments section.

### Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC (BMW NA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

**Note:** The 2015 Model Year F01 to F13 vehicles were added February 2020.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

### Repairs That Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

### Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

- **B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M; or**
- **B-ELWR 2020 N63T Engine Fuel Injectors 10Y120M**

### **Reimbursement Request Procedure**

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center  
Attention: **B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M; or**  
**B-ELWR 2020 N63T Engine Fuel Injectors 10Y120M**  
P.O. Box 54067  
Hurst, Texas 76054  
Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

### **BMW Owner/Operator Inquiries and Assistance**

For all other questions, please contact the BMW's Customer Relations and Services via email at [Customerrelations@bmwusa.com](mailto:Customerrelations@bmwusa.com) or via telephone at 1-800-831-1117.

Supporting Materials

[picture\\_as\\_pdf B010518V4\\_Customer\\_Letter.pdf](#)

BMW



1018BMW003GB99675



January 2020

This **“Important Limited Warranty Information”** applies to the BMW vehicle with the Vehicle Identification Number (VIN) of **WBA6** [redacted].

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited warranty for the:

- **Engine Fuel Injectors**

On the above-referenced vehicle to:

- **10 years/120,000 miles as determined by your vehicle’s original in-service date.**

This “component-specific” limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

**This is notice of a “limited warranty extension.” This is not a notice of a Recall or Service Action.**

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment. Your authorized BMW center will determine the vehicle’s eligibility and review the scope of repairs that are covered by this component-specific limited warranty extension.

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW’s success and our customers’ trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

BMW of North America, LLC

B-ELWR 2020 N63T Engine Fuel Injectors 10Y120M

**Company**  
BMW of North America, LLC  
BMW Group Company

**Mailing Address**  
PO Box 1227  
Westwood, NJ  
07675-1227

**Telephone**  
(800) 831-1117

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Customerrelations@  
bmwusa.com

**Website**  
www.bmwusa.com



## Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

### BMW of North America, LLC

January 2020

VIN WBA6 [REDACTED]

Under this extended limited warranty, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

### Repairs That Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

### Requesting Reimbursement for a Previous Repair That Qualifies

If you previously had a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request “online” at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

#### Covered Component Code

B-ELWR 2020 N63T Engine Fuel Injectors 10Y120M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

### Alternative Method to Request Reimbursement

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center  
Attention: B-ELWR 2020 N63T Engine Fuel Injectors 10Y120M  
P.O. Box 54067  
Hurst, TX 76054  
Fax number: 877-434-2992

**Please allow 4-6 weeks for processing your request.**

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

For all other questions, please contact BMW's Customer Relations and Services via email at [Customerrelations@bmwusa.com](mailto:Customerrelations@bmwusa.com) or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

## **N63T Engine Fuel Injectors: Limited Warranty Extension to 10 Years/120,000 Miles**

### **Previous Customer-Pay Repair Reimbursement – Documentation Checklist**

#### **BMW of North America, LLC**

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

#### **Repair Order (RO) or Invoice**

This document should include the following information:

- Customer name and address
- Vehicle Identification Number (“VIN”)
- The date of repair
- The mileage when the repair was performed
- Itemized breakdown of the labor charges for all repairs\* including diagnosis
- Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs\*

\*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the component that is covered by this extended limited warranty will be considered for reimbursement.

#### **Proof of Payment**

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as “PAID”
- Copy of a cancelled check
- Copy of a signed credit/debit card receipt
- Copy of a credit/debit card statement

#### **Determining if an eligible vehicle’s repair qualifies for reimbursement:**

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?
2. What was the repair facility's diagnosis?
3. What did the repair facility do to correct the concern and does it qualify?