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To: All Lexus Dealer Principals, General Managers, Service Managers, and Parts Managers

SPECIAL SERVICE CAMPAIGN 19LC05 *(Remedy)*

****Parts Deployment****

Certain 2016 – 2019 Model Year RX 450h
Oil Cooler Pipe

In an effort to assist dealers in performing campaign 19LC05 on a customer's first visit, Lexus is deploying stock of part number 04009-40131 (PIPE KIT, OIL COOLER) to all dealers. Dealers will receive enough parts to repair 2 days-worth of their peak demand based on the quantity of vehicles registered in the dealer's area. Peak demand has been estimated based on historical campaign demand.

Dealers should continue to place orders following the CPOR process for this campaign to replenish their stock. For additional details on the CPOR process, refer to the MAC report. Parts are stocked at the Parts Distribution Centers and are available in two days from order placement.

NOTE: All dealers will receive a minimum of 1 piece.

Dealers can verify the quantity they are being deployed by checking Dealer Daily for order reference numbers ending in "SA".

Your dealer can cancel this parts deployment order if you do not expect your dealer will require this quantity. Also, if your dealer requires additional quantities to maintain sufficient stock that cannot be supported through replenishment orders under the CPOR process to perform campaign 19LC05 on a customer's first visit, please reach out to PRAproject@toyota.com. Provide an explanation of the demand your dealer is experiencing, and Lexus will re-evaluate your dealer's part deployment quantity.

Thank you for your cooperation.

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