

PARTS HOTWIRE



Certain 2017-2019 Highlander HV Models Oil Cooler Pipe

ATTENTION: *Parts Managers and Parts Personnel*

SUBJECT: *SSC 19TC04, Oil Cooler Pipe Pre-Deployment*



In an effort to assist dealers in performing campaign 19TC04 on a customer's first visit, Toyota is deploying stock of part number **04009-40131 (PIPE KIT, OIL COOLER)** to all dealers. Dealers will receive enough parts to repair two days-worth of their peak demand based on the quantity of vehicles registered in the dealer's area. Peak demand has been estimated based on historical campaign demand.

Dealers should continue to place orders following the CPOR process for this campaign to replenish their stock. For additional details on the CPOR process, refer to the MAC report. Parts are stocked at the Parts Distribution Centers and are available in two days from order placement.

NOTE: All dealers will receive a minimum of 1 piece.

Dealers can verify the quantity they are being deployed by checking Dealer Daily for order reference numbers ending in "SA".

Your dealer can cancel this parts deployment order if you do not expect your dealer will require this quantity. Also, if your dealer requires additional quantities to maintain sufficient stock that cannot be supported through replenishment orders under the CPOR process to perform campaign 19TC04 on a customer's first visit, please reach out to PRaproject@toyota.com. Provide an explanation of the demand your dealer is experiencing, and Toyota will re-evaluate your dealer's part deployment quantity.

Thank you,

TOYOTA MOTOR NORTH AMERICA

