



## Preliminary Information

### PIT5679A Service Park Assist Message /Hands Free Lift Gate Inoperative

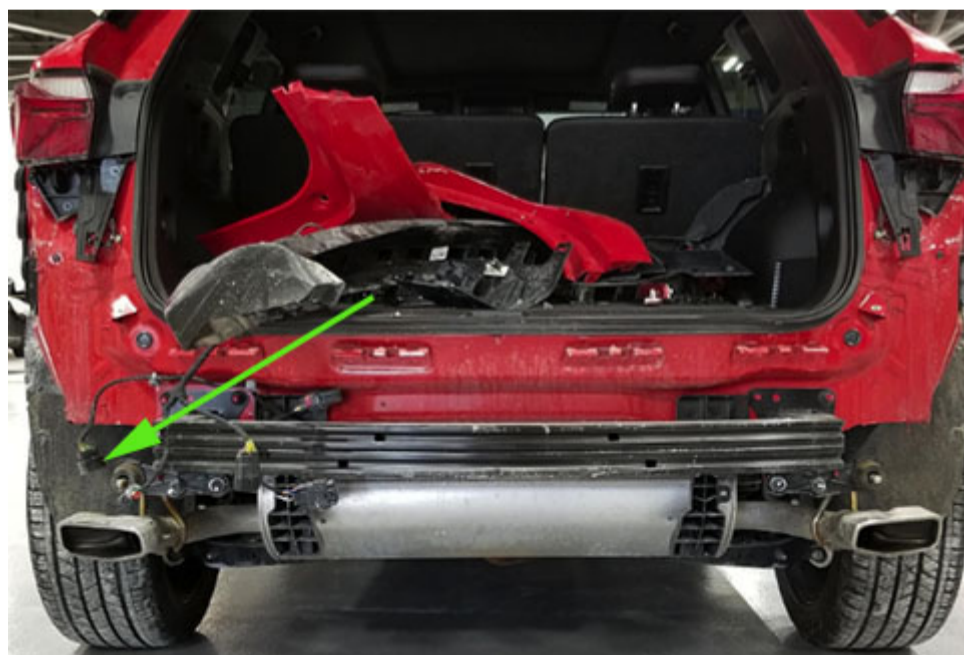
#### Models

| Brand:    | Model: | Model Years: | VIN: |     | Engine: | Transmissions: |
|-----------|--------|--------------|------|-----|---------|----------------|
|           |        |              | from | to  |         |                |
| Chevrolet | Blazer | 2019 - 2020  | All  | All | All     | All            |
| GMC       | Acadia | 2017 - 2020  | All  | All | All     | All            |

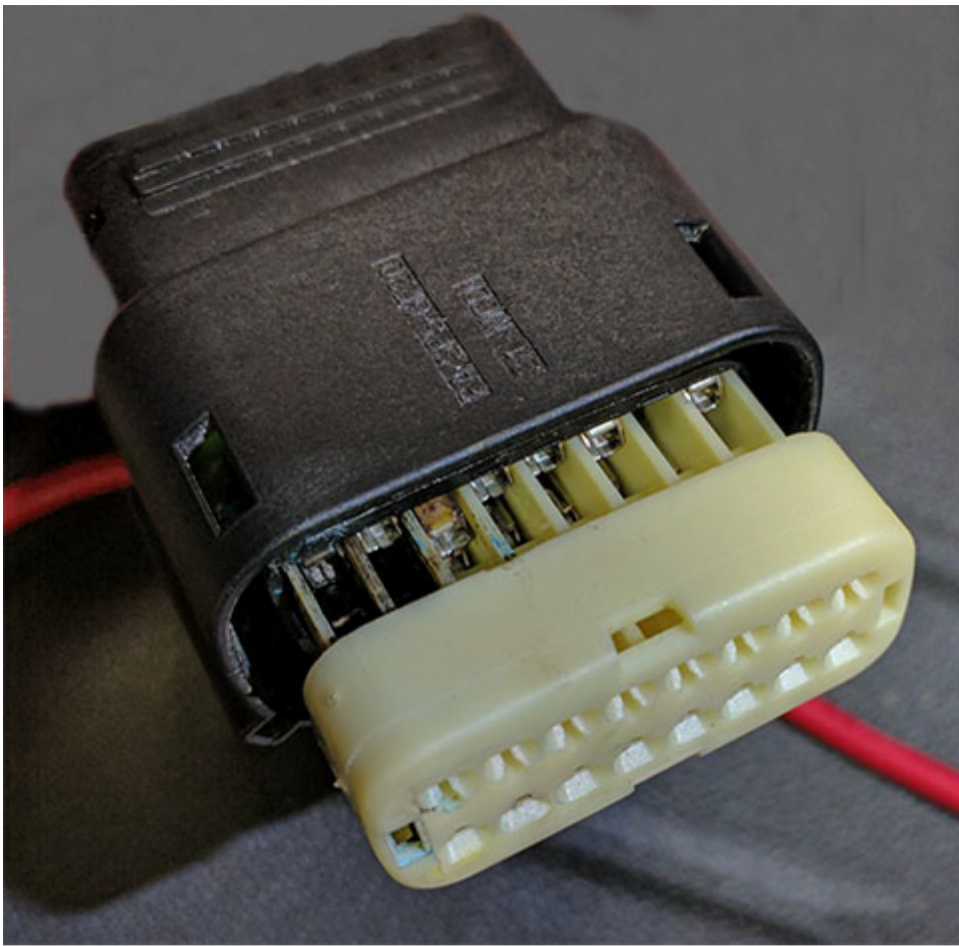
|                                   |   |
|-----------------------------------|---|
| <b>Involved Region or Country</b> | North America   |
| <b>Additional Options (RPO)</b>   | UD7, TC2  |
| <b>Condition</b>                  | A vehicle may be brought to the dealer with a "service park assist message" or a complaint that the rear lift gate will not open passively. It may also be noted that the lift gate closure hands free lamp is inoperative. Upon inspection codes B323A, B323B, B0958/B0959/B0960/B0961 may be found. |
| <b>Cause</b>                      | Any of these issues could be caused by water intrusion in the X400 connector.   |

#### Correction:

Inspect the X400 connector located behind the rear bumper cover on the left side of the vehicle for evidence of water intrusion.



If no obvious terminal concerns are found it may be necessary to remove the TPA to be able to view inside the connector for moisture.



**If water intrusion or corrosion is found replace all affected terminals on the body side with terminated leads and replace the rear fascia wiring harness.**

**Ensure that the connector is securely attached to the locating stud and is mounted in a horizontal position.**

**If no evidence of terminal corrosion or water intrusion is found in the connector refer to SI for diagnosis of the concern.**

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation   | Description  | Labor Time |
|---|--|------------|
| 6481978   | <b>Inspection of X400 only- use standard labor time for rear fascia removal to gain access</b> | .2         |
| <b>*This is a unique Labor Operation for Bulletin use only.</b> |  |            |

### Additional SI Keywords

assist, B323A, B323B, B323C,0958, B0959, B0960, B0961, free, gate, hands, lamp, lift, liftgate, light, message, park, passive, passively, rear, service

### Version History

|          |   |
|----------|---|
| Version  | 2   |
| Modified | 05/03/2019 - Created on<br>02/21/2020- Updated to add Acadia and add model year 2020 for Blazer |



GENERAL MOTORS