



210 Inverness Center Parkway
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

This notice applies to your vehicle. See SIL for specific unit identification.

February 19, 2020

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain LS60 units built from July 2018 to July 2019.

Refer to SIL 747 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 747, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
HiLine Operations
Duluth, MN

SIL 747

Service Information Letter

February 19, 2020

Units Affected: LS60 units built from July 2018 to July 2019 (see attached list)

Serial Number Placard Slope Limit Correction

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec has discovered that the serial number placard at the lower controls was stamped with incorrect slope limit values for Crane Mode. The slope limit placard at the tailshelf was stamped correctly. The discrepancy between these placards could cause confusion for the operator when setting up the unit for crane operation.

Altec has created the Crane Slope Limit Correction Kit, part number 991011668, containing steel stamps to correctly re-stamp the placard. Altec requires that the kit be used to make this correction no later than the next regular maintenance interval or 60 days from the receipt of this SIL, whichever comes first. Order the kit by calling 1-877-GO ALTEC (1-877-462-5832).

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$45 for the labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.