

CAMPAIGN LAUNCH STATUS

SERVICE ACTION N403-20MY LR OWNER HANDBOOKS



N403 - HANDBOOK CORRECTIONS TO WARRANTY TERMS	
AFFECTED MODELS	20MY L405/L494/L560/L462/L550
VOLUME AFFECTED	37,526 US only
REPAIR	Check existing handbook and if reqd. replace with latest version. Complete at PDI , prior to delivery or at next service visit for sold cars.
REPAIR TIME	0.1hrs + DIDO
LAUNCH	February 10 th 2020
Notes	Ports completed this action on cars in pipeline

- Existing handbooks state incorrect battery and or vehicle warranty coverages.
- All affected models require a new handbook printed with correct warranty data. (est 75% will require a new book.)
- Stock of new handbooks shipped directly to each Retailer with quantities based on inventory and sales records by model. c 75% in initial shipment.
- Replaced handbooks can be recycled
- **Not all vehicles in the VIN range are affected. Check DDW to confirm eligibility.**

