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|---|------------------------------|--|
|  <b>HYUNDAI</b><br><b>Technical Service Bulletin</b> | GROUP<br><b>Body</b>         | NUMBER<br><b>20-BD-002H</b>              |
|   | DATE<br><b>January, 2020</b> | MODEL(S)<br><b>Kona Electric (OS EV)</b> |
| <b>SUBJECT: CHARGING DOOR PAD ATTACHMENT</b>  |                              |  |

**Description:** This bulletin describes the procedure to repair certain Kona Electric (OS EV) vehicles which may experience difficulty with opening the charging door.



**Applicable Vehicles:** Certain 19MY Kona Electric (OS EV)

**Parts Information:**

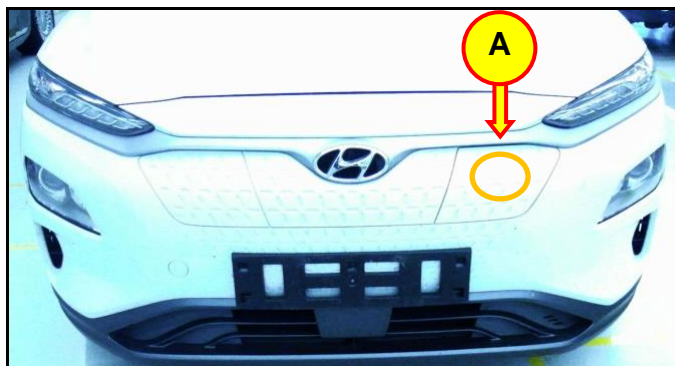
| PART NAME | PART NUMBER    | PICTURE   |
|-----------|----------------|---|
| PAD       | 86399-Q4000FFF |  |

**Warranty Information:**

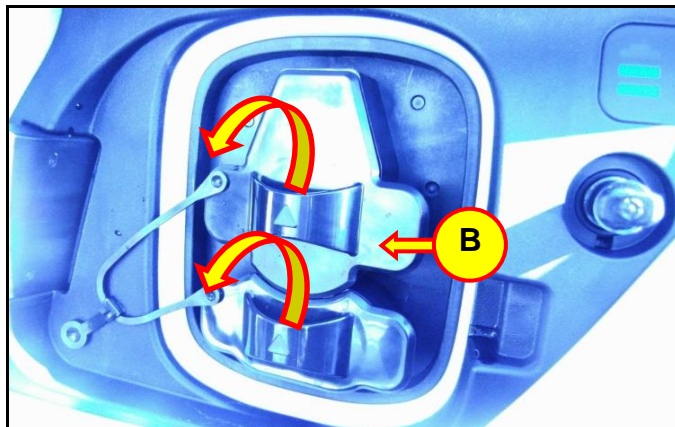
| MODEL                 | OP CODE  | OPERATION                    | OP TIME | CAUSAL PART    | NATURE CODE | CAUSE CODE |
|-----------------------|----------|------------------------------|---------|----------------|-------------|------------|
| Kona Electric (OS EV) | 86399F00 | CHARGING DOOR PAD ATTACHMENT | 0.4 M/H | 86399-Q4000FFF | I11         | ZZ1        |

**Service Procedure:**

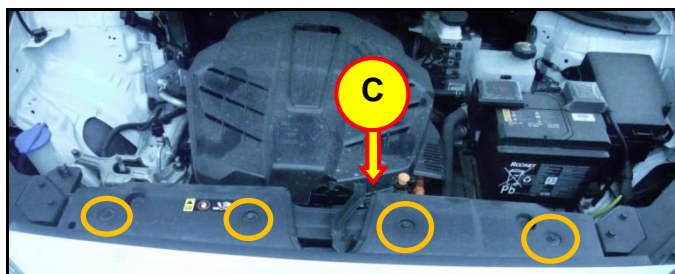
1. Open the charging door cover (A).



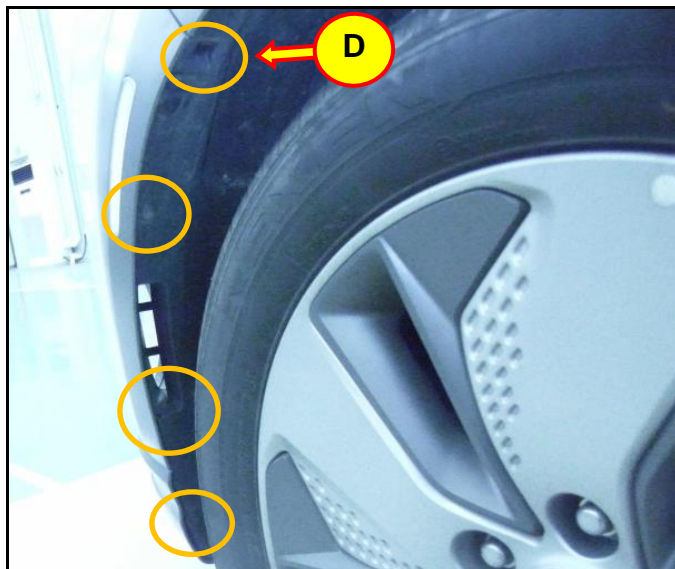
2. Remove both cover caps (B).



3. Remove the front bumper screws (C).



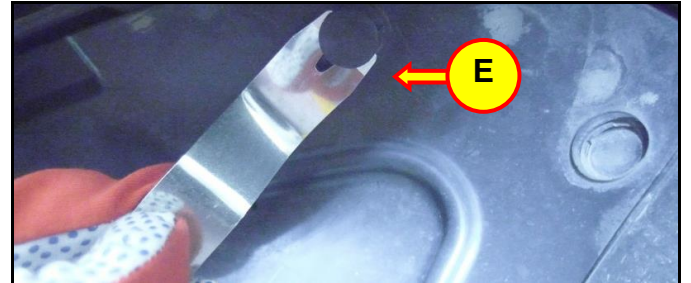
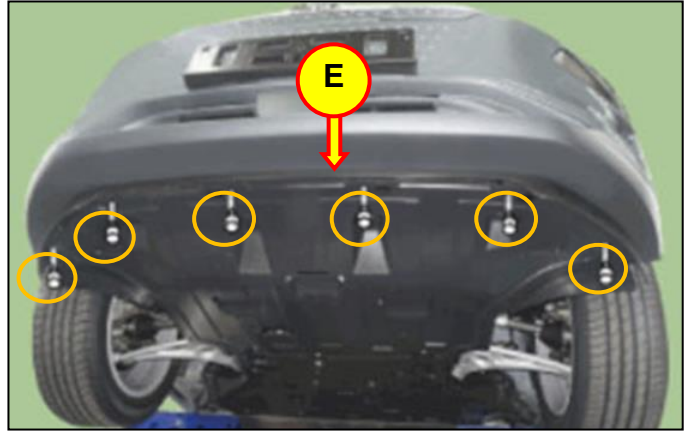
4. Remove the front bumper side mounting screw and clips (D) on both left and right sides.



5. Remove the front bumper bottom mounting clips (E).

**NOTICE**

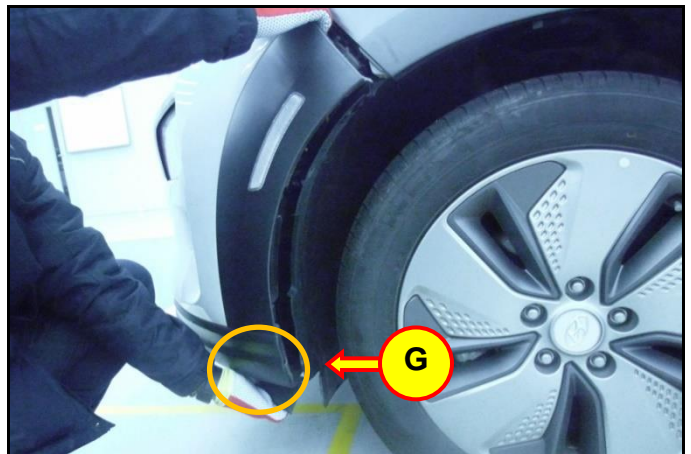
If a clip is damaged upon removal, replace the clip.



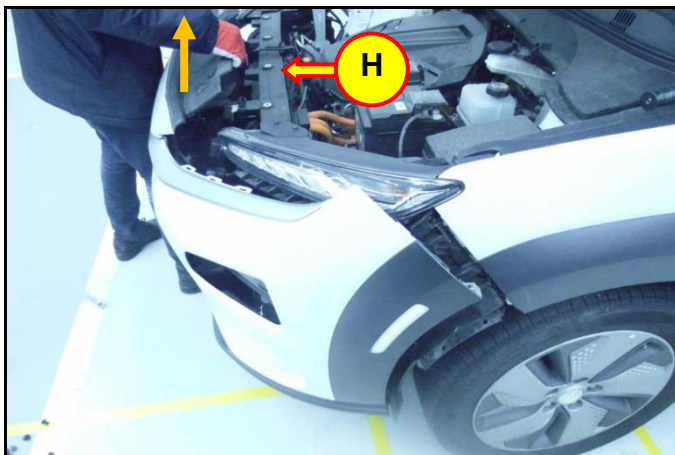
6. Carefully pull the front bumper left/right side top corner (F).



7. Carefully pull the front bumper left/right side bottom corner (G).

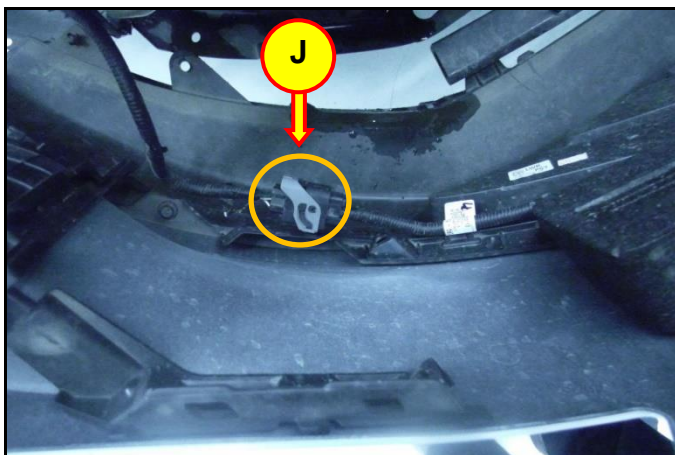


8. Lift the top of the bumper (H).



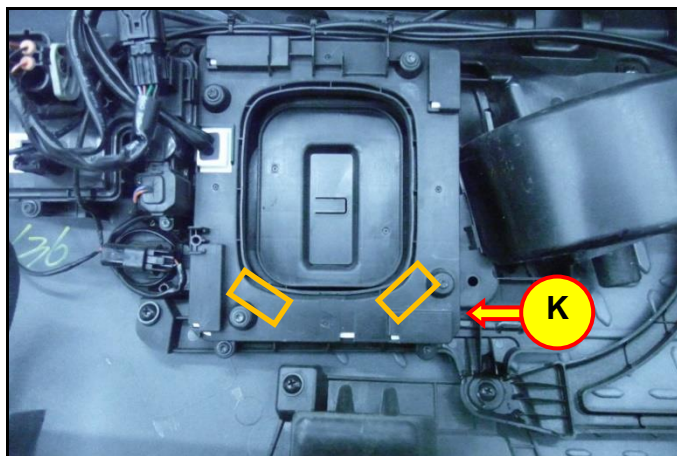
7. Disconnect the front bumper connector (J).

Remove the bumper.

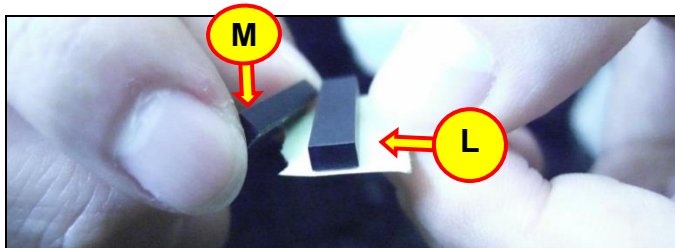


8. Ensure that the lower section of the charging door assembly housing (K) is clean. The supplied pads will be attached to this area.

If dirty, wipe off any excess residue using a dry towel.



9. Remove the supplied pad (M) from the adhesive vinyl (L).



10. Attach the supplied pads (M) to the bottom left and right of the assembly housing as shown in the photo.

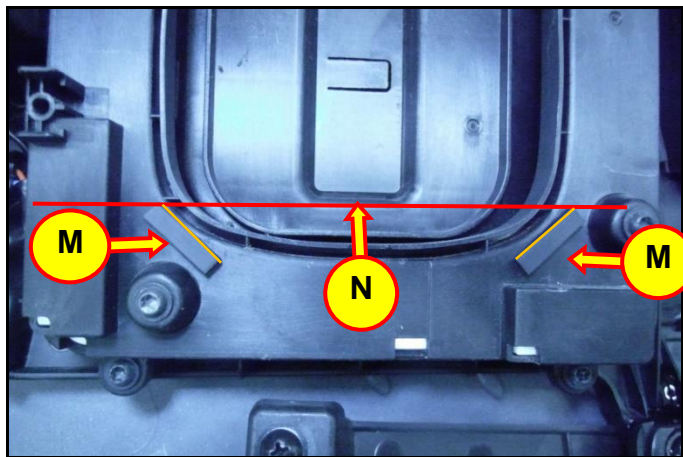
**NOTICE**

During pad attachment, align the protrusion line (N) with the top corner of the pad.

If the pad is attached incorrectly, remove and reattach the pad.

**CAUTION**

Do not drop pad when assembling the front bumper.



11. Reinstall the removed parts in reverse order of removal.
12. Service procedure is now complete.