

WKJ5 Workshop campaign with customer letter - Replacing generator

Version 2

Overview

Due to a logistical error, the generators for various vehicle types of the 718 (982) and 911 (991) model line were interchanged.

The generators installed in the affected vehicle types with flat-four and flat-six engines are identical, however the generators differ in the size of the pulley. Consequently, interchanging the generators results in the nominal speed range of the relevant generator being exceeded or undershot. As a result, the battery may not charge sufficiently or the generator may become damaged.

Model type

718 Boxster (982) / 718 Cayman (982)

911 GT3 RS (991)

Model year	2019
Number	41

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Required parts and materials - Scope 1 - 718 Boxster

Part No.	Designation	Quantity/vehicle
OPB903018	Generator	1 qty
90012300730*	Sealing ring, A14 x 18	1 qty
99610680103	O-ring	2 qty
00004330516	Coolant additive, 20 liters	approx. 2 liters per vehicle
00004330539	Lubricant, 100 grams	approx. 5 grams per vehicle

Required parts and materials - Scope 2 - 718 Cayman

Part No.	Designation	Quantity/vehicle
OPB903018*	Generator	1 qty
90012300730	Sealing ring, A14 x 18	1 qty
99610680103	O-ring	2 qty
00004330516	Coolant additive, 20 liters	approx. 2 liters per vehicle
00004330539	Lubricant, 100 grams	approx. 5 grams per vehicle

Part No.	Designation	Quantity/vehicle
Required parts and materials - Scope 3 - 911 GT3 RS		
Part No.	Designation	Quantity/vehicle
OPB903018*	Generator	1 qty

*The parts must be stored in WWS until **the relevant warranty/campaign claim** has been settled (credit note). If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Ordering required parts

Please order parts as needed for vehicles that arrive to your dealer and have WKJ5 open. Please do not order additional parts, to ensure sufficient parts are available for customers in need of the campaign. No PRMS ticket is required for orders of these parts.

Warranty processing

Please enter the completed campaign into the Guarantee and Maintenance booklet of the vehicle.

Scope 1 - 718 Boxster

Damage Code	WKJ5 66 000
Repair Code	2
Working time	345 TU

Scope 2 - 718 Cayman

Damage Code	WKJ5 66 000
Repair Code	2
Working time	385 TU

Scope 3 - 911 GT3 RS:

Damage Code	WKJ5 66 000
Repair Code	2
Working time	199 TU

Further information

Work instruction	TI No. 128/19, Group 2, Service, WKJ5
Vehicle list and allocation	See PCSS or attached list for reference
Technical Information*	See PCSS or attached TI for reference

* Please find attached the Technical Information as a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

For further information, please get in touch with the contact:

Ryan Cooney

ryan.cooney@porsche.us

[982 Boxster_Cayman 2 128-19 WKJ5 Replacing Generator \(Workshop Campaign\).pdf](#)

48.5 KB

(28 views)

[991 GT3RS 2 128-19 WKJ5 Replacing Generator \(Workshop Campaign\).pdf](#)

65.3 KB

(15 views)

[WKJ5 VIN List.xlsx](#)

9.1 KB

(91 views)

Created by [Ryan Cooney](#) on Feb 20, 2020 4:48 PM. Last modified by [Ryan Cooney](#) on Feb 20, 2020 7:47 PM.

668 Views [Report Abuse](#)

Categories: Workshop Campaigns, 911 Carrera, Boxster, Cayman

Tags : [991 gt3 rs](#), [workshop campaign](#), [m j k](#), [cayman 718](#), [boxster 718](#), [wkj5](#)

Content and Topics

Personal

Manage

Create

Your Groups >

Edit Profile >

Admin Console >

Discussion >

Your Content >

Change Password >

PPN Administration >

Files >

Your Places >

Document >

Collaboration >

Document

Blog Post >

Poll >

Event >

Photo Album >

Idea >

Space >

Group >

© 2020 Dr. Ing. h.c. F. Porsche AG. [Legal notice.](#) [Copyright.](#) [Terms of use.](#) [Privacy Policy.](#) [Cookie Policy.](#) [010](#)