

E-Call Warning and Red LED along with ConBox Fault Code B200000

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	2020	Y1A	N/A	N/A

Revision History

Revision	Release Date	Changes
0	February 13, 2020	Original document
1	February 14, 2020	step-by-step instructions

Condition

The customer observes a warning in the instrument cluster for the E-call system. In addition, the customer observes that the LED for the E-call button is red instead of green. However, despite these warnings, the E-call system will place a call and the operator can process the call completely and dispatch help as expected.

Service Information

If the workshop confirms the condition above, verify fault code B200000 (Control unit - function restriction) in the Connect control unit (or ConBox). Note: this fault code is only visible when viewed with PIWIS tester version 39.100.020 or higher.

If fault code B200000 is present, take the following steps:

1. First, put the vehicle into sleep mode (shut down the vehicle, lock the vehicle, make sure the key is at least 20 feet from the vehicle and wait for at least 45 minutes. (This step is important to know, if a replacement part is necessary.)
- 2a. Check fault memory again. If fault B200000 is now passive, clear the fault code and the issue is solved.
- 2b. If fault code B200000 is still active and cannot be erased, replace the ConBox.

Please code the PQIS job as follows:

Cause location: 91250 Control unit - external communication device
 Cause symptom: 1611 No function

Search Items

Conbox, Connect, Overhead Console, Emergency, Fault Code B200000

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