

**Y1A - Adjust Charger to 8A When Using 120V System**

**Vehicles Affected**

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	2020	Y1A	N/A	N/A

**Revision History**

Revision	Release Date	Changes
0	February 7, 2020	Original document

**Condition**

The customer reports an inability to charge the Taycan using the provided charger with 120V. This information does not apply to Canada.

**Technical Background**

The Taycan will not charge with less than 800W of power. The provided charger has a default current setting of 6A. Using 120V, even in an ideal setting (with no losses), this would only provide 660W and the charger will not charge the vehicle.

The customer must adjust the current setting.

**Service Information**

To ensure constant charging, the customer must adjust the charger's allowed current to 8A. The following instruction set shows how to make this adjustment.

This information only applies to 120V power outlets. If the customer uses a 208/240V system, naturally, there is more power and this adjustment is not required.

Please reinforce to the customer Porsche's recommendation to charge with 208/240V charging when possible. 208/220V charging is much faster.

**Taycan Customer Information**

Your Taycan charger is capable of charging at 120V and 208/240V. For home charging, we highly recommend using the 208/240V cable whenever possible. Charging with 208/240V is much faster.

If you use 120V, you must adjust the charger’s allowed current to 8A to ensure consistent charging. The following instruction set shows how to make this adjustment.

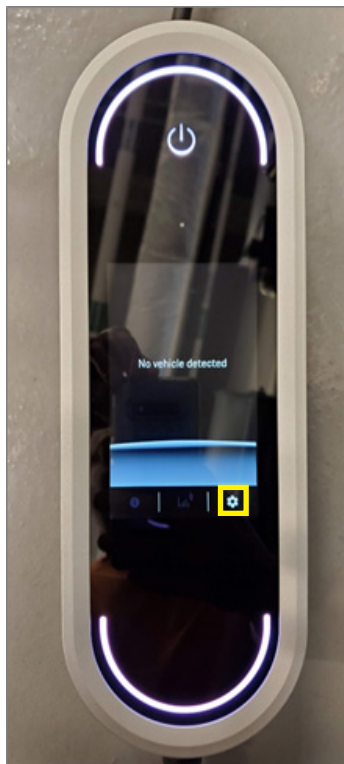


Figure A - Press the setting (gear) button.

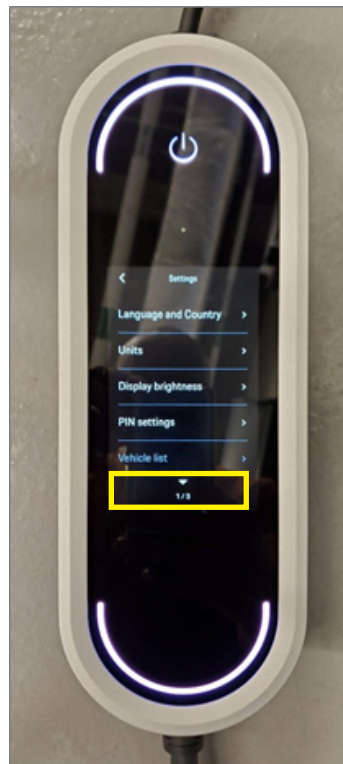


Figure B - Press page down.

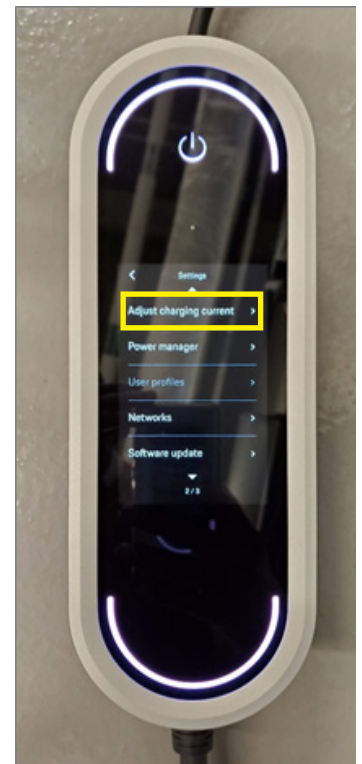


Figure C - Select “Adjust charging current”.

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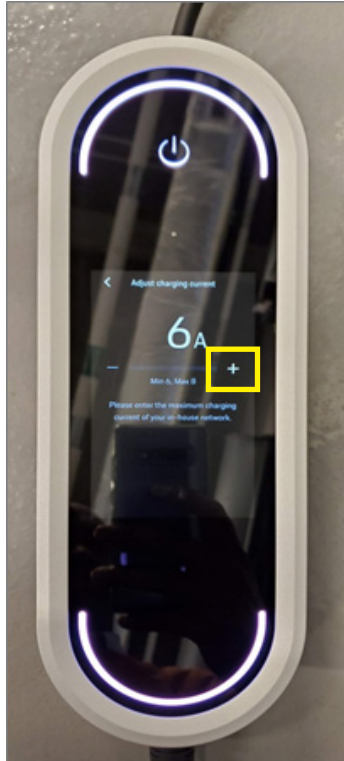


Figure D - Adjust the current with the "+" button.

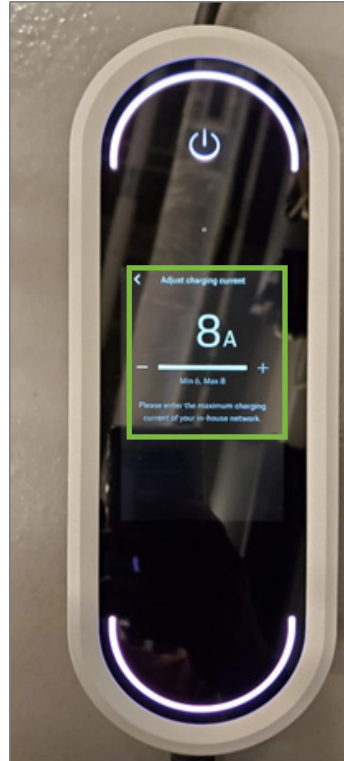


Figure E - The current should be set to 8A.

### Search Items

charger, home charging, cable, cord, low power

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