Advanced Technical Information

Bulletin #: 2002

Part ID: 9627

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AC Switch Panel Discolored at Edges

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	2019-2020	E3	N/A	N/A

Revision History

Revision	Release Date	Changes
0	February 6, 2020	Original document

Condition

The AC Switch Panel can become discolored at the edges.



Technical Background

The discoloration is the result of too much solvent in the paint under the surface.



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Service Information

Replace the AC Control Panel All old parts have been purged from stock.

Production Solution

The issue has been fixed in production as of April 26, 2019. Vehicles built after this date have the improved part.

Warranty

As always, be sure to document the repair completely in PCSS. For this repair, please code the "cause" follows:

Cause location:	9627	Operator control unit in front center console
Cause symptom:	3071	Deviation from the shade

Use the following labor operation: 96271900 Operator control unit in front center console remove and reinstall

Search Items

AC switch, AC Control, AC panel, AC Control Panel, AC switch panel

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