



FIELD SERVICE CAMPAIGN – 20101

18 February 2020

SUBJECT:

Update Stability Control Software

MODELS INVOLVED:

International® HX® Series and LT® Series

DEFECT DESCRIPTION:

Certain tandem axle International® HX® Series and LT® Series trucks built between 20 August 2019 and 17 December 2019 with a lift axle may require the ABS Stability Control module to be updated to the latest parameters.

ELIGIBILITY:

This procedure applies ONLY to vehicles marked in the International® Service PortalSM with FSC 20101. All other vehicles built during this period have either been inspected prior to shipment or determined to not require this repair. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED:

Description	Tool Number
Battery Charger / Maintainer	PSC550CC
EZ-Tech® or Equivalent	N/A
Nexiq USB-Link™ 2 Diagnostic Cable	NQ124032

Table 1 Tools Information

PARTS REQUIRED:

No parts required.

WORK INSTRUCTIONS

GOVERNMENT REGULATION: Engine fluid (oil, fuel, and coolant) may be a hazard to human health and the environment. Handle all fluid and other contaminated materials (such as filters and rags) in accordance with applicable regulations. Recycle or dispose of engine fluids, filters, and other contaminated materials according to applicable regulations.

WARNING! To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent personal injury and / or death, or damage to property, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

1. Park vehicle on flat surface.
2. Shift transmission to Park or Neutral and set parking brake.
3. Turn vehicle ignition to Key OFF position.
4. Install wheel chocks.
5. Connect battery charger / maintainer to vehicle batteries.
6. Create a vehicle programming case file requesting PAR file programming for campaign 20101.
7. Navistar's Vehicle Programming Group will advise you of the required steps.
8. After programming is complete, disconnect battery charger / maintainer from vehicle batteries.
9. Remove wheel chocks.

LABOR INFORMATION

Operation number must appear on all claims.

Operation Number	Description	Time
A40-20101-1	Update Stability Control Parameters	1.0 hrs

Table 2 Labor Information

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 20101.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 20101 activity must be submitted by 18 February 2021 or within the normal warranty period for the component, if after 18 February 2021.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number ←

NOUN — Leave blank ←

C (CAUSE) — Enter either 1, 2, 3. (See below)

- 1. Inspected (No repair required).
- 2. Inspected and repaired.
- 3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40. ←

TYPE PART — Enter P for type part causing failure. ←

PAD — Enter 100 ←

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