

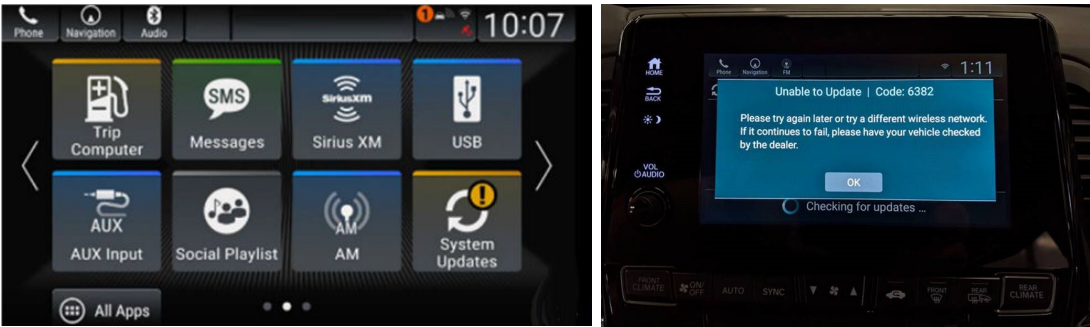
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Sent on	02	26	2020	Expires on	03	04	2020		
From	Special Tools, Electronic Service Systems								
Subject	Vehicle System Updates								

Dear Dealer,

On Friday, 02/21/2020 at 1:30PM PST, an iN message was deployed regarding a display audio System Updates communication issue. The error, **Unable to Update | Code: 6382** affected a small number of consumers. The issue has been resolved and the supporting systems have been repaired. Dealers and vehicle owners who wish to update the display audio system through the System Updates function may now proceed.



If you have any questions, please call the American Honda Special Tools Hotline at **1-800-346-6327**

Thank you for your support and understanding.