



Condition

ATTENTION:

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta,Passat, CC, EOS,Golf, GTI,Golf R, Sportwagen, Beetle,Beetle Convertible, Tiguan, Touareg, Atlas, Tiguan LWB, Arteon	2009-2020	All	All	All	All

Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2058717/1	2/21/2020	01-20-01	Original publication.

Technical Background

Scan tool Error Message ERP0215E displays while performing Software Version Management (SVM) Control Module Software updates. The message displays when attempting to install software in the incorrect order.

Production Solution

Service

If you receive error message ERP0215E during SVM Control Module Software update, the error message can be the result of installing latest software without previous software updates having been completed. Check to see if there is more than 1 SVM software update for the control module. The oldest software update must be done first. If the latest software is installed first, and then the earlier software attempted after, ERP0215E will set.



Additional Information

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